

UNITED STATES OFFICE OF PERSONNEL MANAGEMENT

Federal Investigations Notice

Notice No. 16-06 Date: September 21, 2016

Subject: Investigations Reimbursable Billing Rates Effective October 1, 2016

The attached billing rates for reimbursable background investigative services are effective beginning October 1, 2016. For FY 2017, the Office of Personnel Management (OPM) is issuing prices to fully recover an estimated 5.4% increase in the costs necessary to sustain and advance the program. Similar to the past several years, FY 2017 prices were derived using the investigation program's cost allocation model.

The primary cost drivers for FY 2017 include:

- Capacity growth and alignment initiatives aimed to reduce the backlog and improve and better align our investigative resources in critical high-workload locations
- FY 2017 investigative field and support contracts, including the addition of two new vendors for fieldwork
- National Background Investigations Bureau (NBIB) stand-up activities and resources
- Continued implementation of the Federal Investigative Standards, including the launch of Tier 4 and Tier 5 investigative products and corresponding reinvestigation products
- Cybersecurity enhancements throughout OPM and investigative information technology systems critical to operations
- A retained earnings supplement to support the issuance of fiscal year pricing farther in advance to better align with stakeholders' budget formulations. These funds will provide financial stability during the transition to much earlier collection of projected workloads from agencies and advance assessment of future pricing.

Additional information regarding the NBIB and associated activities will be forthcoming. We appreciate the engagement of stakeholders in the FY 2017 pricing process and look forward to working with you further on initiatives to promote quality, effectiveness and cost efficiency.

Merton W. Miller Associate Director

Federal Investigative Services

Met Miller

Inquiries: External Liaison, 724-794-5612

Code: 736, Investigations
Distribution: SOIs/SONs

Notice Expires: September 30, 2017, unless superseded

Attachment: Investigations Reimbursable Billing Rates – Effective October 1, 2016

Section 1: Investigations Billing Base Rates

Table 1: Effective Investigations Billing Base Rates

| Case Type | | Case Type Code | Case Service | | |
|-----------|---|----------------|--------------|---------------|--|
| | | | Standard | Priority | |
| NAC | National Agency Check | 06 | \$153 | Not Available | |
| T1 | Tier 1 | 63 | \$176 | Not Available | |
| T2S | Tier 2 with a Subject Interview | 57 | \$1,515 | \$1,636 | |
| T2RS | Tier 2 Reinvestigation with a Subject Interview | 58 | \$1,204 | \$1,300 | |
| Т3 | Tier 3 | 64 | \$421 | Not Available | |
| T3R | Tier 3 Reinvestigation | 65 | \$397 | Not Available | |
| T4 | Tier 4 | 66 | \$4,051 | \$4,375 | |
| T4R | Tier 4 Reinvestigation | 67 | \$2,565 | \$2,771 | |
| Т5 | Tier 5 | 70 | \$5,389 | \$5,820 | |
| T5R | Tier 5 Reinvestigation | 71 | \$2,951 | \$3,187 | |

Note: For case types T2S/T2RS, T4/T4R and T5/T5R, priority service (Case Service Code "A") is available at a higher base price, which will prioritize the processing of your request ahead of standard service cases. All other case types are only available in standard service.

The Investigations Billing Base Rates are applied upon the receipt of the complete investigation request. Additional and subsequent fees and adjustments may be applied. Please refer to the following sub-sections for more details:

- Optional extra coverage and associated fees (sub-section 1a)
- Required expanded coverage to include the Triggered Enhanced Subject Interview (TESI) and International Coverage and associated fees (*sub-section 1b*)
- Investigations discontinued billing rates (sub-section 1c)

Case type and service changes may be requested at any point prior to case closing by contacting the FIPC Telephone Liaison at 724-794-5228 or FISCTRBoyersTelephoneLiaisons@opm.gov. Case type or service changes that result in additional work (i.e. case and service upgrades) will receive a new case schedule date and be billed according to the effective date the upgrade request was received. Case type or service changes that do not result in additional work (i.e. case and service downgrades) will be billed according to the effective date the initial request was received or the discontinue rate of the initial case type or service, whichever is greater.

Sub-Section 1a: Optional Extra Coverage Fees

The optional extra coverage outlined in this section can be requested by including the appropriate code in the "Extra Coverage" field of the Agency Use Block (AUB) of the Standard Forms. The below table defines the extra coverage available, the case types that would allow each particular extra coverage to be requested, the appropriate codes to use in the AUB and the fees that will be applied to your bill. If the case type is not listed in the "Available Case Types" column, then the below coverages are included in the basic case coverage, unless specified otherwise.

Table 2: Optional Extra Coverage Fees

| Extra Coverage | Available Case Types | Extra Coverage Code | Fee |
|---|-------------------------|--|---|
| Bar Association License Check (BAR) Scheduled to membership state for attorney-type positions. Note: A \$10 processing fee is charged per state search where the subject claims a license. An additional state processing fee may be added where applicable. For a current listing of state fees, please contact the Billing Oversight Team. | All | Q | \$10 + Varying State Fee for each search |
| Bureau of Vital Statistics (BVS) Verification of birth record information at listed State of Birth. | All | L | \$21 |
| National Credit Check (CRED) A search of national credit bureaus concerning financial responsibility. Note: To comply with the 2012 Federal Investigative Standards, a credit search is now required on all Tier 1 investigations if the subject admits to Federal debt or if it is discovered during the investigation. In these cases, extra coverage code 2 will be automatically added to the case and the fee will be applied. | NAC T1 | 2 | \$11 |
| State Criminal History Repository (SCHR) Note: For positions involving child care, a \$5 processing fee per search will be charged. Also, for each SCHR, an additional user fee (determined and charged by each state) will be applied. Some states may charge for each name search conducted. For a current listing of state fees, please contact the Billing Oversight Team. | All | 8 (SF-85) Position Code H (SF-85P and SF-86) | \$5 + Varying State Fee for each search |

Please note, the extra coverage outlined above is only what is available at an added cost to the customer above the basic investigative rate. For additional extra coverage available at <u>no charge</u>, please refer to the most current version of the INV 15, <u>Requesting OPM Personnel Investigations</u>, which is located on the OPM investigations website. The INV 15 is intended to assist federal agencies in requesting background investigations. It provides information to familiarize agency human resource and security officials with OPM investigations and the products and services we offer.

Sub-Section 1b: Required Expanded Coverage Fees (not optional)

The required expanded coverage outlined in this section is added to the customer's bill according to the expansion criteria and is not optional. The below table defines the expanded coverage and the specific criteria that generate assessment of the additional fee.

Table 3: Required Expanded Coverage Fees

| Expanded Coverage and Criteria | Fee |
|--|--|
| FBI Name Search for Spouse and/or Cohabitant (SFPN/SFBN) for NAC Expansion Criteria: For NAC (case type 06) investigations submitted by an OPM-authorized delegated agency in support of a higher level background using a SF-86 and having Access Levels 3 through 6, a name-based search of FBI Criminal Files (SFPN) and FBI Investigative Files (SFBN) for subject spouse and/or cohabitant will be automatically scheduled. Fees apply to each search conducted. | \$25 (fee per search; SFPN = \$2; SFBN = \$23) |
| International Coverage Expansion Criteria: International coverage is defined as any casework conducted outside of the United States and its territories. All case types including the RSI (See Section 3) are subject to an International Coverage fee. | \$950 (flat fee per case) |
| Triggered Enhanced Subject Interview (TESI) for Tier 3 and Tier 3R Expansion Criteria: Applied to each case when a TESI is added to a Tier 3 or Tier 3R investigation. The TESI must be completed for charges to apply. | \$1,014 (flat fee per Case) |

Sub-Section 1c: Investigations Discontinued Billing Rates

The following table lists the billing rates for investigations discontinued prior to completion. With the exception of Tier 1 and NAC investigations, all <u>standard investigations</u> offered in this Federal Investigative Notice receive discounted pricing if they are discontinued or cancelled within 30 days of case scheduling. <u>Priority investigations</u> receive discounted pricing if they are discontinued or cancelled within 15 days of case scheduling. Discontinued investigations that meet the criteria described in the table below will receive a credit ("AC" bill event) thereby reducing the base case price to the prices reflected below. Agencies may discontinue an investigation by contacting the FIPC Telephone Liaison at 724-794-5228 or <u>FISCTRBoyersTelephoneLiaisons@opm.gov</u>.

Table 4: Investigations Discontinued Billing Rates

| Case | Case Case Type/ | | Base Price / Full Charge | Adjusted Case Cost based on Time Discontinued from the Initial Schedule Date | | | |
|-----------|-----------------|--------------|-----------------------------|---|-------------|--------------|--------------|
| Type | Service Ser | Service Code | (FC) | 0 - 5 days | 6 - 15 days | 16 - 30 days | Over 30 days |
| NAC | Standard | 06A | \$153 | FC | FC | FC | FC |
| T1 | Standard | 63B | \$176 | FC | FC | FC | FC |
| TOC | Priority | 57A | \$1,636 | \$900 | \$1,063 | FC | FC |
| T2S | Standard | 57C | \$1,515 | \$455 | \$606 | \$758 | FC |
| Tabe | Priority | 58A | \$1,300 | \$715 | \$845 | FC | FC |
| T2RS | Standard | 58C | \$1,204 | \$361 | \$482 | \$602 | FC |
| Т3 | Standard | 64B | \$421 | \$211 | \$253 | \$316 | FC |
| T3R | Standard | 65B | \$397 | \$199 | \$238 | \$298 | FC |
| TD4 | Priority | 66A | \$4,375 | \$438 | \$1,750 | FC | FC |
| T4 | Standard | 66C | \$4,051 | \$405 | \$1,013 | \$2,026 | FC |
| T4R | Priority | 67A | \$2,771 | \$277 | \$1,108 | FC | FC |
| 14K | Standard | 67C | \$2,565 | \$257 | \$641 | \$1,283 | FC |
| T) = | Priority | 70A | \$5,820 | \$582 | \$2,328 | FC | FC |
| Т5 | Standard | 70C | \$5,389 | \$539 | \$1,347 | \$2,695 | FC |
| T-ED | Priority | 71A | \$3,187 | \$319 | \$1,275 | FC | FC |
| T5R | Standard | 71C | \$2,951 | \$295 | \$738 | \$1,476 | FC |

FC = Full Charge

If a scheduled investigation is discontinued and subsequently the same level of investigation is reopened by the same agency within four (4) months from the discontinuation date, the rate charged for the reopened investigation will be adjusted ("RO" bill event) by the amount previously credited. Use the FIPC Form 553 to request reopens of previously discontinued cases and to request Reimbursable Suitability/Security Investigations (RSI). Please submit all reopen and RSI requests via the NP2 Portal. Faxed, scanned, and/or mailed request will no longer be accepted. FIPC Form 553 is available on the OPM investigations website.

Section 2: Special Agreement Check (SAC) Billing Rates

Table 5: Special Agreement Check (SAC) Billing Rates

| | charges listed below based on coverage requested | \$13 |
|---------------------|---|--|
| Code | Туре | Fee |
| 3 | Periodic Assessment Special Agreement Check (PA SAC) Includes checks of the NCIC/III, Financial Crimes Enforcement Network (FNCN), credit bureaus, and OPM's SII. The PA SAC is only available to agencies who have executed a special agreement with OPM. Includes SAC item codes A, E, X, and a Financial Crimes Enforcement Network (FNCN) item (\$10). | |
| 8 (with B*) | State Criminal History Repository (SCHR) A \$5 processing fee per search will be added to your bill (indicated by an "AD" bill event on the invoice). Also, for each SCHR, an additional user fee charged by each state will be applied (shows as an "AE" bill event on the invoice). Some states may charge for each name search conducted. For a current listing of state fees, please contact Billing Oversight. *Must be ordered in addition to SAC code B. Fees for SAC code B will apply. | \$5 + Varying State Fee <u>for each</u> <u>search</u> |
| A | Security/Suitability Investigations Index (SII) Check of investigations conducted by OPM or other federal investigative agencies | \$5 |
| В | FBI Fingerprint Classification (FBIF/FBFN) Fingerprint-based search of FBI Criminal Files (criminal history) | \$10 |
| C | FBI Investigations Files (FBIN) Name-based search of FBI investigative files | \$23 |
| D | Defense Central Index of Investigations (DCII) Check of investigations conducted by DoD entities | \$11 |
| E | National Credit Check (CRED) Search of national credit bureaus | \$11 |
| F | Selective Service Check (SESE) Verification of Selective Service Registration | |
| G | Military Personnel Records Check (MILR) Review of subject's military records | \$16 |
| Н | Investigative Agencies (INVA) Retrieval of "Other" agency investigation(s) (as recorded via OFI 79 Notification in OPM's SII) | |
| I (letter i) | Citizen and Immigration Services Check (IMM) To confirm legal residency or naturalization status of subject. Also available for subject's spouse, cohabitant, and immediate family members (SIMM). There can be multiple searches, and the charge is per search. | \$6 |
| N | Bureau of Vital Statistics (BVS) Verification of birth record information at listed State of Birth | \$21 |
| R | SAC National Agency Check (SAC NAC) The SAC NAC is scheduled using OFI 86C. Includes SAC item codes A, B, C, D, and H Note: The SAC NAC is not the same product as a NAC (case type 06A) ordered on an SF-85, SF- 85P, or SF-86. The SAC NAC cannot be used by an OPM-authorized delegated agency in support of a higher level background investigation. | \$57 |
| S | Spouse/Cohabitant National Agency Check (NAC) In accordance with Executive Order 12968 for Top Secret/Q access. Check of A, B*, C, and D items. For foreign-born spouses/cohabitants, a Citizen and Immigration Services Check (code I) will be added for an additional fee of \$6. *A reduced rate of \$2 is charged for the B item. | \$41 |
| U | Periodicals (PERI): Online check of commercial databases for material related to subject | \$11.50 |
| X | National Crime Information Center/Interstate Identification Index (NCIC/III) Security Clearance Information Act (SCIA) only. A name check of the NCIC/III database for agencies that are under SCIA authority and have special agreements with OPM. | \$6 |

Sub-Section 2a: Fingerprint SAC Requests

Table 6: Electronic Fingerprint-Only Special Agreement Check (SAC)

| SAC Code | Туре | Fee |
|--------------------------|--|------|
| B (electronic) | Electronic Fingerprint-Only Special Agreement Check (SAC) Fingerprint only SAC for Federal applicants, employees, contractor, military personnel, or non-Federal personnel (for regulatory purposes). The electronic fingerprints are those submitted electronically via LiveScan or CardScan technology to the OPM Fingerprint Transaction System (FTS) via submission of SF-87/FD 258 only. Costs shown include FBI user fee (\$10) and the basic SAC processing fee of \$13 is reduced to \$10. Note: Certain criminal justice positions are exempt from the FBI user fee of \$10. OPM will only charge for the reduced SAC processing fee (\$10). For more details, please contact your Agency Liaison. | \$20 |

Special Notes on Fingerprint SAC Requests

If a fingerprint SAC is submitted in advance of the higher level investigation, a credit may be applied to the higher level case in the amount of the initial fingerprint SAC. To receive this credit, the requester must:

- 1. Submit the fingerprint SAC at least 1 day, but no greater than 120 days, in advance of the higher level investigation, and
- 2. Include FIPC Code "I" (letter i) on the higher level investigation.

Including Agency Specific Accounting Details within Fingerprint Submissions

- Since not all electronic fingerprint machines contain an accounting field, the Attention Indicator (ATN) field can be used as an alternative method on most machines. Populated ATN field details will return in the "ACCOUNT BLOCK" field within the monthly invoices¹.
- Additionally, the Occupation (OCP) field can be used to return agency, requesting office, and/or subject specific identifiers. Populated OCP field details will return in the "POSITION" field on monthly invoices².
- Agencies using GSA shared enrollment (USAccess) centers may not have the ability to populate the ATN and OCP fields and should address their concerns regarding this and/or other issues directly with their USAccess Agency Lead or GSA (hspd12@gsa.gov).

Requirements for Submitting Reprints when Prints are Unclassifiable

When the FBI is unable to make a classifiable determination due to illegible fingerprints, the FBI deems the submissions as "Unclassifiable". A reprint may be submitted within one year of the case closing date in an effort to obtain a classifiable determination without incurring additional cost. The original case number of the unclassifiable fingerprint must be provided with the reprint submission to avoid the discontinuance of the reprint or an additional fingerprint processing charge. The original case number must be provided in the OCA block on the SF-87 or FD-258 hard card or in the tagged field 2.009 of the electronic transmission. When submitting a hard card, please note "Reprint" in the top left-hand corner and attach the Notice of Unclassifiable Fingerprints. See section 6.2 of INV 15 for additional details.

¹The field requirements for the ATN field are: populated with greater than 3 characters; truncated at 30 characters; and cannot contain any dot or "special" characters.

² The only field requirement for the OCP field is that it will be truncated at 50 characters.

Section 3: Reimbursable Suitability/Security Investigation (RSI) Billing Rates

Table 7: Reimbursable Suitability/Security Investigation (RSI) Billing Rates

| Basic Processing Fee (applies to all requests) | Standard | Priority |
|---|----------|----------|
| Additional charges listed below based on coverage requested | \$73 | \$85 |

| Code | Туре | Standard | Priority |
|--------------------|--|-----------------|------------------|
| | Basic Record Check with No Known Issues | | |
| 0 (zero) | Consists of a record/file review when there are no known issues | \$170 | \$199 |
| | Bulk Record Check | | |
| | When possible, a "bulk" record check (RSI Code 1) will be conducted at a | \$30 | \$35 |
| | reduced fee (as reflected) for statewide law items instead of the basic record check | | |
| | Record Search for Known Issues | | |
| 2 | Consists of a record/file review when there are record(s) to be reviewed in | \$294 | \$344 |
| | connection with known issues | | |
| | Personal Source for Coverage (No Known Issues) | | |
| 4 | An investigative contact, in person, with a Personal Source for coverage (no | \$469 | \$549 |
| | known specific issue to be resolved) | | |
| | Personal Source to Address Known Issues | | |
| 5 | An investigative contact, in person, with a Personal Source targeted to obtain | \$559 | \$654 |
| | specific information or resolve a specific known issue | | |
| | Subject Contact | | |
| 6 | An investigative contact, in person, with the subject of investigation for purposes | \$241 | \$282 |
| v | other than a confrontational interview, such as obtaining a signed release, | Ψ211 | Ψ202 |
| | obtaining lead information, etc. | | |
| | Enhanced Subject Interview (ESI) | | |
| | Contains all the components of the in person subject interview plus resolution with | \$1,014 | \$1,186 |
| | the subject of any triggered issue information developed throughout the | +- , | + - , |
| _ | investigation Table 17 Table 1 | | |
| 7 | Enhanced Subject Interview (ESI) – Unable to Contact | | |
| | When an ESI is requested, if the investigator was unable to conduct (UC) the ESI | 0.54 | 4205 |
| | after several attempts with the subject and agency, a reduced fee is charged (as | \$254 | \$297 |
| | reflected). RSI Code 9 will be used in these situations. This can be avoided by providing accurate subject location information in the RSI request. | | |
| | State Criminal History Repository (SCHR) | | |
| | A \$5 processing fee per search will be added to your bill (indicated by an "AD" | | |
| | bill event on the invoice). Also, for each SCHR, an additional user fee charged by | \$5 | |
| 8 | each state will be applied (shows as an "AE" bill event on the invoice). Some | + Varying State | NA |
| (with B^*) | states may charge for each name search conducted. For a current listing of state | Fee for each | 1111 |
| | fees, please contact Billing Oversight. | <u>search</u> | |
| | *Must be ordered in addition to SAC code B. Fees for SAC code B will apply. | | |
| | Security/Suitability Investigations Index (SII) | Φ= | 374 |
| A | Check of investigations conducted by OPM or other federal investigative agencies | \$5 | NA |
| D | FBI Fingerprint Classification (FBIF/FBFN) | \$10 | NA |
| В | Fingerprint-based search of FBI Criminal Files (criminal history) | \$10 | IVA |
| С | FBI Investigations Files (FBIN) | \$23 | NA |
| = | Name-based search of FBI investigative files | , | |
| D | Defense Central Index of Investigations (DCII) Check of investigations conducted by DoD entities | \$11 | NA |
| | National Credit Check (CRED) | | |
| \mathbf{E} | Search of national credit bureaus | \$11 | NA |
| | Selective Service Check (SESE) | | |
| F | Verification of Selective Service Registration | \$4 | NA |
| G | Military Personnel Records Check (MILR) | · | |
| | manager a crounite recurs Check (MILIX) | \$16 | NA |

| Code | Type | Standard | Priority |
|---------------------------|--|---|----------|
| Н | Investigative Agencies (INVA) Retrieval of "Other" agency investigation(s) (as recorded via OFI 79 Notification in OPM's SII) | \$8 | NA |
| I (letter i) | Citizen and Immigration Services Check (IMM) To confirm legal residency or naturalization status of subject. Also available for subject's spouse, cohabitant, and immediate family members (SIMM). There can be multiple searches, and the charge is per search. | \$6 | NA |
| J | State Department Passport Office (STPA) Confirmation of a foreign-born subject's U.S. citizenship by birth; also available for subject's spouse, cohabitant, and immediate family members (SSTP) | \$6 | NA |
| N | Bureau of Vital Statistics (BVS) Verification of birth record information at listed State of Birth | \$21 | NA |
| Q | Bar Association License Check (BAR) Check of Bar Association License(s) with membership state(s) for attorney-type positions. | \$10 + Varying State Fee for each search | NA |
| S | Spouse/Cohabitant National Agency Check (NAC) In accordance with Executive Order 12968 for Top Secret/Q access. Check of A, B*, C, and D items. For foreign-born spouses/cohabitants, a Citizen and Immigration Services Check (code I) will be added for an additional fee of \$6. *A reduced rate of \$2 is charged for the B item. | \$41 | NA |
| Т | Interpol Search A search of records maintained by Interpol (an international organization which facilitates the exchange of police information across 190 member countries) | \$21 | NA |
| U | Periodicals (PERI): Online check of commercial databases for material related to subject | \$11.50 | NA |
| V | Financial Crimes Enforcement Network (FNCN) Department of Treasury record check of select cash transactions. This check is only available if the subject is in a National Security Position. | \$10 | NA |
| \mathbf{X} $NA = Not A$ | National Crime Information Center/Interstate Identification Index (NCIC/III) Security Clearance Information Act (SCIA) only. A name check of the NCIC/III database for agencies that are under SCIA authority and have special agreements with OPM. | \$6 | NA |

NA = Not Available

Special Notes on RSI Requests

RSIs are conducted, by request of the adjudicating agency, when additional work is needed that falls outside the scope or coverage requirements of an investigative product. To initiate an RSI, an authorized contact from the agency's security office must submit a letter or memo to OPM Investigative Interface, Reopen/RSI Quality Review. Requests may be submitted on the FIPC 553 (Reopen/RSI Request Form), which can be found on the OPM investigations website at www.opm.gov/investigations. Please include a clear description of the work being requested in the RSI as well as the subject's current location and phone number. RSI requests must be sent via the NP2 Portal.

Priority service can be requested at an additional charge above standard service, which will prioritize the processing of your request ahead of standard service RSI cases.

Records and personal sources (RSI codes 0 through 6) can be defined as employment, education, financial, residential, law enforcement, or public records coverage depending on the check requested.

In some situations, a NAC item cannot be conducted to obtain the requested record. Depending on the location of the information and the repository's electronic capabilities, the price of these items can range from the listed NAC item price up to the fieldwork item price. OPM will strive to obtain the item electronically at a lower cost to the agency when possible.

The International Coverage fee will be applied on any RSI where casework is conducted outside of the United States and its territories. Please refer to Sub-Section 1b for current fee amount.

Please note that many of the National Agency Check (NAC) items available for the RSI are also available in the SAC product. When only NAC items are needed, the SAC may be a more cost-effective option.

If a code is not listed for a needed item, please contact your OPM investigations Agency Liaison to schedule a special request.

Section 4: Billing Process Overview

Investigations billing base rates are applied upon receipt of a complete investigation request. However, the associated billing record is not created until the investigation is scheduled. When an investigation is scheduled, an "OR" (Original Rate) bill event transaction is created. Billing transactions enclosed in monthly invoices include all new investigations scheduled during the month (OR bill event transactions) and any required billing adjustment(s) to a previously scheduled case. Monthly invoices also include transactions to indicate when an investigation has closed. These are indicated by a "CL" (Closed Bill) bill event transaction and will reflect a \$0 transaction amount. Unless there are special circumstances, additional transactions for a closed investigation would not be expected. See Section 5 for a complete listing of all bill event transaction codes and a description of their intended use.

Providing Valid Financial Codes and Agency Identifiers

OPM does not determine billing information invoiced to customer agencies. Instead, customer agencies provide all billing information invoiced during the initial investigative submission to OPM. Therefore, it is the requesting customer agencies responsibility to ensure that accurate information is initially provided. Specifically, customer agencies are required to ensure an accurate Submitting Office Number (SON), Security Office Identifier (SOI), Agency Location Code (ALC), Treasury Account Symbol (TAS), and any other internally required billing information is provided.

Be aware that once an SON/SOI/ALC combination is billed for an investigative request, these codes and any associated case billing details cannot be changed by OPM. They will continue to be billed throughout the life of the investigation, which may cross multiple invoicing cycles. Therefore, it is critically important that these codes are properly determined prior-to, internally validated with appropriate financial officials, and accurately included within, each investigative submission.

Concerns or problems arising from inaccurately submitted billing details will not be grounds for continued invoice chargebacks. The invoicing process provides sufficient controls and details for the impacted agency to reach out to the requesting customer agency contact(s) and resolve the issue. Any associated billing corrections for inaccurately provided ALC details must be handled between the losing and gaining entities without the involvement of OPM.

Invoice Retrieval

Agency contacts can register for access to download monthly invoice files via OPM's NP2 Portal system (https://apollo.opm.gov). Current and prior Fiscal Year invoice files are available in an electronic PDF or "flat file" formats. In addition, instructions and a template can be provided to convert the electronic "flat file" to an Excel document. To initiate the registration process, please contact a member of the Billing Oversight Team at FISBillingOversightTeam@opm.gov.

Daily Billing Status Reports

To facilitate agencies with proactively reviewing billing transactions, OPM also offers a series of daily electronic status reports. These reports can serve as a valuable tool to continuously evaluate and monitor agency specific billing transactions. For more details on establishing this connection please refer to FIN 13-03, Daily Notifications from OPM. This and other historical FINs are located on the OPM investigations website.

Section 5: Active Bill Event Transaction Codes

- A3 Adjustment related to an Enhanced Subject Interview (ESI)
- A5 Adjustment made when a higher level investigation is linked to a SAC (Special Agreement Check)
- AA Manual addition made by OPM where other billing codes cannot be applied
- **AB** Adjustment made when a Bureau of Vital Statistics (BVS) item is added to a case as additional coverage
- AC Adjustment made when a case is cancelled/discontinued prior to completion (see Sub-Section 1c for Investigations Discontinue Rates)
- AD Adjustment for OPM Processing Fee when Child Care cases add a State Criminal History Repository (SCHR) search as additional coverage (there may be an AD event for *each* search conducted)
- **AE** Adjustment for each SCHR search made in states that charge additional fees (there may be an AE event for *each* search conducted)
- **AF** Adjustment made when an agency is exempt from the FBI User fee(s)
- **AH** Adjustment made when a Defense Central Index of Investigations (DCII) item is added to a case as an additional coverage
- **AI** Adjustment when a FIPC special code "P" is applied to an ANACI
- AJ Adjustment made for expanded file screening when an agency has an agreement with OPM to provide this service
- **AO** Adjustment made when a Spouse/Cohabitant National Agency Check (NAC) is conducted in a SAC
- AP Adjustment made when named-based searches of FBI Criminal and Investigative Files for subject spouses and/or cohabitants are conducted on lower level cases with Access Levels 3-6 (there may be an AP event for *each* search conducted, this is possible when a person has had multiple last names)
- **AQ** Adjustment made when a PPR (Phased Periodic Reinvestigation) converts to a full SSBI-PR (SSBI-Periodic Reinvestigation)
- **AR** Adjustment made when a National Credit Check (CRED) item is added to a case as additional coverage or is conducted on a SAC product
- AS Manual subtraction made by OPM where other billing codes cannot be applied
- **AT** Adjustment made when a case type is changed
- **AU** Adjustment made when a case type and/or service is upgraded
- **AV** Adjustment made when a case service is changed
- **AX** Adjustment made when the case type and service is changed
- **AY** Adjustment for OPM processing fee when a Bar Association License Checks is added as additional coverage or is conducted on a SAC product (there may be an AY event for *each* state search conducted)
- **AZ** Adjustment for each Bar Association License Check in states that charge additional fees (there may be an AZ event for *each* search conducted)
- **B3** Adjustment related to a Triggered Enhanced Subject Interview (TESI)
- **CL** Closing bill event code when the investigation is completed
- **DA** Manual addition made by OPM due to an agency dispute
- **DS** Manual subtraction made by OPM due to an agency dispute
- **IN** Surcharge for cases requiring international work
- **OR** The initial bill event on a case
- **RO** Adjustment made to reverse a discontinue adjustment when the case is reopened
- **R**_ With few exceptions, the bill event for RSI products will begin with the letter 'R' followed by the corresponding RSI Code (see Section 2 for additional details)