



DEFENSE COUNTERINTELLIGENCE AND SECURITY AGENCY

VOICE OF INDUSTRY DCSA MONTHLY NEWSLETTER

January 2024

Dear FSO (sent on behalf of your ISR),

Industrial Security publishes this monthly newsletter to provide recent information, policy guidance, and security education and training updates for Facility Security Officers (FSOs) in the National Industrial Security Program (NISP). Please let us know if you have any questions or recommendations.

Voice of Industry (VOI) Newsletters are posted in the National Industrial Security System (NISS) Knowledge Base. Look for a monthly announcement on your NISS dashboard for each new VOI. VOI Newsletters are also posted on the Defense Counterintelligence and Security Agency (DCSA) website on the [NISP Tools & Resources](#) page under the Voice of Industry Newsletters tab. For more information on personnel vetting, industrial security, training, and other topics from the VOI, visit www.dcsa.mil.

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ANNUAL SELF-INSPECTION TIMELINE CLARIFICATION

Title 32 Subtitle A Chapter I Subchapter D Part 117, the National Industrial Security Program Operating Manual (NISPOM), states “Contractors will review their security programs on a continuing basis and conduct a formal self-inspection at least annually and at intervals consistent with risk management principles.”

DCSA interprets “annually” as once every calendar year, therefore, a cleared facility that conduct a self-inspection on the first day of 2024 and the next self-inspection on the last day of 2025 would still be compliant with the NISPOM because the inspections were each conducted in consecutive calendar years.

While the above would not result in NISPOM non-compliance, DCSA suggests applying a more routine application of your self-inspection program to achieve risk management principles befitting to your facility or organization. These best practices also align to commendable and superior rating criteria related to industry self-inspections.

OPEN STORAGE AREA APPROVAL PROCESS

The implementation of 32 CFR Part 117 (aka the NISPOM Rule) introduced the term “open storage area,” and retired the term “closed area.” The NISPOM Rule further delineated that open storage areas must meet requirements in 32 CFR Part 2001.53. The following is provided as information on our process:

- Classified storage areas must meet 32 CFR Part 2001.53 open storage area requirements and be approved by DCSA.
- A completed DCSA Form 147 (DCSA 147) is needed to approve a new open storage area.
- A completed DCSA 147 is needed for a closed area that has been modified (e.g., structural changes such as perimeter walls) to be approved as an open storage area.
- An approved closed areas will remain approved until approved as an open storage area with a completed DCSA 147.
- Large contractor facilities with multiple closed areas may develop and submit a plan of action to their ISR when it will take significant time to complete structural changes and DCSA 147s.
- The ISR will proactively communicate with the GCA to avoid impact to classified contract performance.

Please refer to the [Open Storage Approval Checklist Guide](#), [DCSA Form 147 Process Overview Guide](#), and [DCSA Form 147, Open Storage Approval Checklist](#) for more information.



CONSOLIDATED ADJUDICATION SERVICES (CAS)

USE OF CONDITIONAL ELIGIBILITY DETERMINATIONS FOR NISP CONTRACTORS EFFECTIVE FEBRUARY 2024

In February 2024, DCSA Adjudications will grant Conditional National Security Eligibility Determinations for NISP contractors. Conditionals provide increased mission resiliency to our customers by diverting national security cases from due process to monitoring provided by the DCSA Vetting Risk Operation (VRO) Continuous Vetting (CV) Program. Leveraging the DCSA VRO CV Program in this manner maximizes mission readiness and collaborative risk management.

NEW CAS CALL CENTER NUMBER

The CAS Call Center has a new phone number. The new number is 667-424-3850. The old number is still active but will be deactivated in the near future.

As a reminder, the CAS Call Center will continue to provide direct support and timely adjudicative updates to SMOs and FSOs worldwide. The CAS Call Center is available to answer phone and email inquiries from SMOs/FSOs, provide instant resolution on issues identified by Security Offices whenever possible, and serves as the POC for HSPD12/Suitability Inquiries.

The CAS Call Center is available from Monday through Friday between 6:30 a.m. and 5:00 p.m. ET to answer phone and email inquiries from FSOs only. Contact the CAS Call Center by phone at 667-424-3850 (SMOs and FSOs ONLY; no subject callers), or via email at dcsa.meade.cas.mbx.call-center@mail.mil.

For Industry PIN Resets, contact the Applicant Knowledge Center at 878-274-5091 or via email at DCSAAKC@mail.mil.

COUNTERINTELLIGENCE SVTC

DCSA invites cleared industry and academia personnel to participate in a Secure Video Teleconference (SVTC) entitled "The Espionage Investigation of Ana Belen Montes." On Thursday, February 8, 2024, the case agent from the Federal Bureau of Investigation will provide a classified briefing about the investigation. During the SVTC, there will be a presentation on the aspects of the investigation followed by an open Q&A session between the speakers and the audience. This event is intended for cleared personnel including, but not limited to FSOs, executive officers, key management personnel, engineers, business development personnel, industrial security personnel, and cyber security professionals. The SVTC is an in-person event and will be held February 8 from 1:00 – 2:30 p.m. ET at most DCSA field office locations. Please register [here](#).



NISP PSI DATA COLLECTION TO OPEN IN MARCH

DCSA is responsible for projecting Personnel Security Investigations (PSI) requirements each year. The data collection for PSI projection requirements will be open from March 4 to March 29 this year through the NISS Submission Site. More information will be provided on March 1.

NATIONAL ACCESS ELSEWHERE SECURITY OVERSIGHT CENTER (NAESOC)

KEEP YOURSELF INFORMED

Do you ever get the feeling that you are "out of the loop"? DCSA sends emails to the FSO on file with valuable information including training updates, program information, and invitations to training events. If you are not receiving communication from DCSA, use the Facility Profile Update tool to review and update your NISS profile. Industry users can propose edits for your points of contact, active contracts, program assets, foreign travel and visit information, safeguarding, employee counts, and key management personnel contact information. The NAESOC will review the updated information and accept or reject the changes.

ADMINISTRATIVE TERMINATIONS

If you do not have a current classified contract, or as other reasons arise, you may want to terminate your Facility Clearance. This does not reflect negatively on your facility and can be an important tool in keeping the NISP secure! Just send an email to the NAESOC requesting Administrative Termination of Facility Clearance. Once your company wins a new contract, submit a new sponsorship package. Keep your NISS Facility Profile current to stay updated with NAESOC and DCSA news.

YOUR NISS INFORMATION

All NAESOC facilities are subject to Security Reviews. Your facility may receive NISS notifications supporting the proper identification of the local DCSA Oversight Team and temporarily be reassigned to the local DCSA field office. This is done to support the communication and task workflows within NISS during Security Review activities. NISS users should review their NISS profile to identify their current DCSA Oversight Team. If you have any questions about your Oversight Team or notifications you have received in NISS, please feel free to contact us directly at the NAESOC Help Desk via:

- Phone (888) 282-7682, Option 7
Monday through Thursday - 9:00 a.m. to 3:00 p.m. ET
Friday - 8:00 a.m. to 2:00 p.m. ET
- NISS Messaging
- Or email dcsa.naesoc.generalmailbox@mail.mil



NATIONAL BACKGROUND INVESTIGATION SERVICES (NBIS)

NBIS HIERARCHY CHANGE REQUEST NOW AVAILABLE IN ESD

In an effort to help Industry build or maintain their Hierarchy / Organization structure in both systems, DCSA has created a new Hierarchy Change Request (HCR) process. An HCR template and guide are now available in Enterprise Service Delivery (ESD) (<https://esd.dcsa.mil/>) for consolidating and creating Child ORGs under the identified Parent ORG and renaming or deactivating existing Child ORGS. FSOs can also locate the HCR template and guide on the DCSA website: [NBIS Industry Onboarding \(dcsa.mil\)](https://www.dcsa.mil/industry-onboarding).

Some uses for the HCR process:

1. Moving a child organization to a different parent
2. Consolidating child and parent organizations into a streamlined organizational hierarchy
3. Changing the name of an organization
4. Building a new child organization
5. Deactivating an organization once subjects have had their affiliations updated

Note: Please do not email your HCR, only submit using the ESD system.

HISTORICAL SF-86 ARCHIVAL COPIES

Due to Industry's need to obtain subjects' historical SF-86 Archival Copies, DISS has reopened the Investigation Request Link to initiate investigations through e-QIP. This function has been deployed in DISS update 13.22 which went live on January 25. This will provide subjects with the ability to log into e-QIP and download historical archival copies. DISS will automatically cancel these requests in both DISS and e-QIP after 7 days. It is important to note that requests should only be initiated to pull historical copies until the function moves over to NBIS. New requests for background investigations or Continuous Vetting updates/enrollments should continue to be completed via NBIS.

NBIS NEWS PAGE

Continue to check the NBIS News page on [NBIS News \(dcsa.mil\)](https://www.dcsa.mil/nbis-news) to stay up to date. DCSA has recently added an article and fact sheet for NBIS Release 4.5.2 (deployed in December) and is expecting to add more information to the page to include future releases, newsletters, and other important information.

NBIS TRAINING RESOURCES

All NBIS training resources are now accessible via the Security Training, Education, and Professional Portal ([STEPP](https://www.dcsa.mil/stepp)). Access to STEPP requires an account, and the site is now accessible via a more secure Smart Card Login. If you have not done so, please set up your account by following the prompts on the STEPP homepage by selecting Create New Account with DoD CAC or Non-DoD CAC.



Once on the [STEPP NBIS Training Homepage](#), you'll find a comprehensive training library which includes job aids, e-learning, video shorts, micro-learning, learner paths, and registration for live webinars.

The NBIS Training Program regularly assesses training needs in each NBIS release through its alignment with the iterative NBIS development. Needs are prioritized based on mission and user impacts, as well as level of effort to update or create new materials.

NBIS Training has spent the last few weeks conducting a review and refresh of materials, ensuring all Job Aids and Knowledge Articles are up to date. Many are already available on STEPP, with more to be posted in the coming weeks. Check STEPP often for current versions as this effort continues.

Be on the lookout for the latest edition of the NBIS Training Newsletter, which is sent via email to all NBIS users. Current and previous NBIS Training Newsletters can be found on <https://www.dcsa.mil> under NBIS Training. For questions about NBIS Training or if users require customer support, contact the NBIS Training Program at dcsa.quantico.nbis.mbx.training@mail.mil.

SEARCHING FOR NBIS JOB AIDS ON STEPP

1. Navigate to the Job Aid page on STEPP: <https://cdse.usalearning.gov/course/view.php?id=1221>.
2. Select "Expand All" on the right side of the screen. (this will open the Job Aid menus and make all job aids & knowledge articles visible)
3. Type CTRL+F on the keyboard (this will activate a search block in the top right)
4. Type the topic (initiate, attachments, user roles, etc.) in the search block and hit enter on keyboard

*There is also a "Search Courses" bar on the NBIS Training landing page that will locate other resources.

VETTING RISK OPERATIONS (VRO)

REMINDER ON TIMING OF ELECTRONIC FINGERPRINT TRANSMISSION

As we move closer to full implementation of Trusted Workforce (TW) 2.0, VRO continues to work diligently to partner with Industry to get cleared people to work faster and more efficiently all while effectively managing risk. To maintain our interim determination timeliness goals, we ask that electronic fingerprints be submitted at the same time or just before an investigation request is released to DCSA in DISS.

Fingerprint results are valid for 120 days, the same amount of time for which eApp signature pages are valid. Therefore, submitting electronic fingerprint at the same time or just before you complete your review for adequacy and completeness, should prevent an investigation request from being rejected for missing fingerprints.



CENTER FOR DEVELOPMENT OF SECURITY EXCELLENCE (CDSE)

JANUARY PULSE NOW AVAILABLE

We recently released the CDSE Pulse, a monthly security awareness newsletter that features topics of interest to the security community. In addition, we share upcoming courses, webinars, and conferences. The January newsletter focused on “Year in Review.” Check out all the newsletters in [CDSE's Electronic Library](#) or subscribe/update your current subscription to get the newsletter sent directly to your inbox by submitting your email address from [CDSE News](#).

NEW INSIDER THREAT CASE STUDY

CDSE released a new insider threat case study covering the economic espionage committed by Peter Kisang Kim. Learn about the espionage, the sentence, the impact, and the potential risk indicators that, if identified, could have mitigated harm. Access [here](#) to review this case.

SAVE THE DATE FOR UPCOMING INDUSTRY CONFERENCE

DCSA is pleased to bring you the 2024 Virtual DCSA Security Conference for Industry (vDSCI) from February 28 to 29, 2024! This virtual event will provide Industry Security Professionals timely and relevant information about the rapidly changing security landscape.

The agenda will cover topics such as DD 254s, Facility Clearance Process, CUI, Cyber Program and Capabilities, Personnel Security, panel discussions at the end of each day, and more!

A media kit was created for our stakeholders and partners to have the tools needed to effectively engage your workforce and other interested parties about the upcoming virtual security conference.

The U.S. DoD, U.S. federal agencies, cleared contractors under the NISP, Human Capital Management Offices, Public Affairs, SETA managers, and security professional associations can use this media kit to raise awareness about the 2024 vDSCI.

The media kit may be found [here](#).

UPCOMING WEBINARS

Sign-up is available for the following upcoming live webinars:

Understanding and Leveraging the Role of Counterintelligence and Law Enforcement within an Insider Threat Program

February 7, 2024

12:00 p.m. to 1:30 p.m. ET

Online Behavior in Threat Assessment

March 7, 2024

12:00 p.m. to 1:30 p.m. ET

Visit the [webinar webpage](#) to register for these events and join the discussion!



CDSE NEWS

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- The Pulse
- Insider Threat Bulletins
- The Weekly Flash
- Quarterly Product Report

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