



## DEFENSE COUNTERINTELLIGENCE AND SECURITY AGENCY

# VOICE OF INDUSTRY

## DCSA MONTHLY NEWSLETTER

March 2023

Dear FSO (sent on behalf of your ISR),

Industrial Security (IS) Operations publishes this monthly newsletter to provide recent information, policy guidance, and security education and training updates for Facility Security Officers (FSOs) in the National Industrial Security Program (NISP). Please let us know if you have any questions or recommendations.

VOI Newsletters are posted in the National Industrial Security System (NISS) Knowledge Base. Look for a monthly announcement on your NISS dashboard for each new VOI. VOI Newsletters are also posted on the Defense Counterintelligence and Security Agency (DCSA) website on the Industrial Security [Industry Tools Page](#) (VOIs are at the bottom). For more information on personnel vetting, industrial security, training, and other topics from the VOI, visit [www.dcsa.mil](http://www.dcsa.mil).

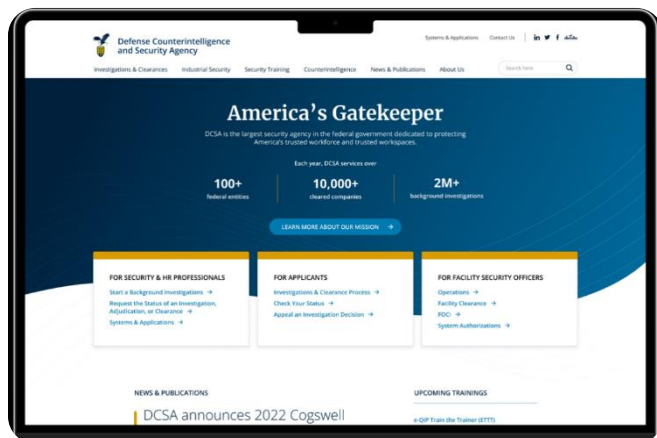
### TABLE OF CONTENTS

<b>NEW DCSA WEBSITE LAUNCHING SOON</b> .....	<b>2</b>
<b>NATIONAL BACKGROUND INVESTIGATION SERVICES (NBIS)</b> .....	<b>2</b>
<b>RECOGNIZING NBIS AND THE NBIS SERVICENOW PORTAL</b> .....	<b>2</b>
<b>NBIS TRAINING RESOURCES MIGRATING TO SERVICENOW</b> .....	<b>3</b>
<b>COUNTERINTELLIGENCE SECURE VIDEO TELECONFERENCE</b> .....	<b>3</b>
<b>NISP CONTRACTS CLASSIFICATION SYSTEM (NCCS)</b> .....	<b>3</b>
<b>NATIONAL INDUSTRIAL SECURITY SYSTEM (NISS)</b> .....	<b>4</b>
<b>NATIONAL ACCESS ELSEWHERE SECURITY OVERSIGHT CENTER (NAESOC)</b> .....	<b>4</b>
<b>VETTING RISK OPERATIONS (VRO)</b> .....	<b>5</b>
<b>CONTINUOUS VETTING ENROLLMENT MESSAGE</b> .....	<b>5</b>
<b>CENTER FOR DEVELOPMENT OF SECURITY EXCELLENCE (CDSE)</b> .....	<b>5</b>
<b>MARCH PULSE: CDSE SECURITY AWARENESS NEWSLETTER</b> .....	<b>5</b>
<b>NEW INSIDER THREAT JOB AID</b> .....	<b>5</b>
<b>REGISTER FOR 2023 VDSCI</b> .....	<b>5</b>
<b>SPECIAL PROGRAM SECURITY CREDENTIAL</b> .....	<b>6</b>
<b>REGISTER FOR THE GETTING STARTED SEMINAR FOR NEW FSOS</b> .....	<b>6</b>
<b>UPCOMING APRIL WEBINAR</b> .....	<b>6</b>
<b>FSO CURRICULA CHANGES</b> .....	<b>7</b>
<b>NEW THREAT LAB PRODUCT NOW AVAILABLE</b> .....	<b>7</b>
<b>2022 HORIZON INTERACTIVE AWARDS</b> .....	<b>7</b>
<b>NEW CASE STUDY</b> .....	<b>7</b>
<b>CDSE NEWS</b> .....	<b>8</b>
<b>SOCIAL MEDIA</b> .....	<b>8</b>



## NEW DCSA WEBSITE LAUNCHING SOON

DCSA is in the process of designing a new, updated public-facing website (DCSA.mil) and expects to launch the new website on April 26, 2023. As a result, some pages will move to new locations in the new architecture and existing bookmarks may no longer work. The new site will have an updated, modern look and feel, an optimized user experience, and updated content. The new site will also be easier to search to find relevant, readable content. Over the next few weeks, DCSA will share screen shots and more information on content changes via social media and the existing website.



## NATIONAL BACKGROUND INVESTIGATION SERVICES (NBIS)

### RECOGNIZING NBIS AND THE NBIS SERVICENOW PORTAL

The NBIS ServiceNow Portal is the platform where initial users of an organization complete the onboarding process; and a location for all NBIS users to find NBIS related training materials or initiate a service desk help ticket.

However, the NBIS ServiceNow Portal is not the NBIS itself, which is the system that will build upon and replace a suite of legacy background investigation information technology systems including the Defense Information System for Security (DISS) Joint Verification System (JVS).

As onboarding to the NBIS is now available to Industry, many DISS users are gaining access to the NBIS ServiceNow Portal and mistakenly believe they have gained access to the NBIS. Additionally, many DISS users that have access to both systems are indicating issues with either the NBIS ServiceNow Portal or the NBIS when the issue lies in the other platform.

To determine which platform you are accessing, pay attention to the URL. If the URL has the words 'ServiceNow' and 'services' in it, and it is a .com domain, then you are on the NBIS ServiceNow platform. If the URL has the words 'vetting' and 'enterprise' in it, and it is a .mil domain, then you are in the NBIS system.



## NBIS TRAINING RESOURCES MIGRATING TO SERVICENOW

NBIS training resources are migrating from the CounterMeasures website to ServiceNow.

When users have a registered account and have logged in, they will be redirected to the ServiceNow homepage:

- Once logged in and on the homepage, users should go to <https://dcsa.servicenowservices.com/nbis>
- Select the "Tour" tab in the top right, which provides a guided walkthrough of the training resources available.

Industry partners can find training materials including job aids, knowledge articles, e-learning, and video shorts. The knowledge articles provide a direct link to the e-learning, video shorts, and interactive events on the STEPP NBIS homepage. New training content and registration for upcoming live events are added regularly.

Please Note: Access to ServiceNow and STEPP requires two separate active accounts. If users have not done so, they are encouraged to set up their respective accounts.

## COUNTERINTELLIGENCE SECURE VIDEO TELECONFERENCE

DCSA invites cleared industry and academia personnel to participate in a Secure Video Teleconference (SVTC) entitled "Chinese Research Collaboration Efforts in the U.S." On Thursday, April 13, the Naval Criminal Investigative Service will discuss how Chinese research collaboration efforts with the U.S. are used to catch up with, and in some cases surpass, the U.S. in technology development. This event is intended for industry personnel including, but not limited to: executive officers, key management personnel, FSOs, engineers, business development personnel, industrial security personnel, and cyber security professionals. The SVTC will be held on April 13 from 1:00 to 2:30 PM ET at most DCSA field locations. Please register using this [invitation](#).

## NISP CONTRACTS CLASSIFICATION SYSTEM (NCCS)

Industry Onboarding begins in April with a small group of representatives identified through the National Industrial Security Program Policy Advisory Committee (NISPPAC). These individuals will be able to provide feedback on the registration process and identify any gaps in the training products. The NCCS Team continues to work closely with NISPPAC to develop a comprehensive phased onboarding approach and communication strategy for cleared industry.

Stay informed on progress and next steps in the onboarding process by visiting the NCCS section on the DCSA external website and the monthly VOI newsletters.

For technical questions on NCCS, please contact the team via [dcsa.quantico.dcsa-hq.mbx.nccs@mail.mil](mailto:dcsa.quantico.dcsa-hq.mbx.nccs@mail.mil).



## NATIONAL INDUSTRIAL SECURITY SYSTEM (NISS)

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Having issues navigating NISS? Not sure how to submit a sponsorship package? There's training for that!

User guides, eLearning videos, and other resources can all be found in the NISS Knowledge Base. In order to navigate to the NISS Knowledge Base, select "Access the External Knowledge Base" from the Quick Links and then select "Go to Knowledge Base." Users may browse around or use the search bar to quickly navigate to a specific topic. The eLearning Videos are uploaded as a zip file with directions on how to view and access the file in each posting.

As a reminder, please use Microsoft Edge or Mozilla Firefox to access the system. NISS is NOT compatible with Google Chrome or any other browser. Using non-compatible browsers will result in loss of functionality.

For any technical questions with NISS, please contact the DCSA Knowledge Center at 888-282-7682 and select Option 2, then Option 2 again. The DCSA Knowledge Center hours of operation are Monday through Friday from 8:00 a.m. to 6:00 p.m. ET.

## NATIONAL ACCESS ELSEWHERE SECURITY OVERSIGHT CENTER (NAESOC)

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NAESOC Presentations and Slick Sheet: In March, the NAESOC visited the Southern Maryland Industrial Security Awareness Group (SMISAG) at the Georgia Tech Research Institute (GTRI Patuxent River) and handed out the first edition of the new NAESOC Slick Sheet. You can set up a presentation with the NAESOC and download your own version of this Slick Sheet from the [NAESOC Web Page](#).

Check out the new additions to FSO training on the NAESOC Web Page:

- "Tips for Setting Up Your Access Elsewhere Security Program" (also available on the [CDSE Webinars and Conference site](#))
- "Getting Started Seminar for New Facility Security Officers (FSOs)" (IS121.10) (this link is found on the FSO Resources and Answers Tab on the NAESOC Web Page).

Save this information for your desk notes, and whenever you have oversight questions or concerns, you can talk to a Live Agent security specialist:

NAESOC Help Desk – (888) 282-7682, Option 7  
Monday through Thursday - 9:00 a.m. to 3:00 p.m. (ET)  
Friday - 8:00 a.m. to 2:00 p.m. (ET)



## VETTING RISK OPERATIONS (VRO)

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### CONTINUOUS VETTING ENROLLMENT MESSAGE

DISS release 13.17 includes an update to the Continuous Vetting (CV) reason codes on the user interface and reports. Records that had "Other" or "Deferred" will now be reflected as "Enrolled." Within the Joint Verification System (JVS) User Interface (UI), users will see CV enrollment statuses of Enrolled, Unenrolled and No Records Found. The corresponding date associated with the Enrolled or Unenrolled will also be visible. No Records Found indicates the individual is not enrolled in CV. Reports in JVS and the Case Adjudication Tracking System will display CV Status (e.g. Enrolled, Unenrolled, or Never Enrolled) and date. In reports, Never Enrolled is the status for No Records Found. If you have any questions, please contact us at [dcsa.ncr.dcsa-dvd.mbx.askvroc@mail.mil](mailto:dcsa.ncr.dcsa-dvd.mbx.askvroc@mail.mil).

## CENTER FOR DEVELOPMENT OF SECURITY EXCELLENCE (CDSE)

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### MARCH PULSE: CDSE SECURITY AWARENESS NEWSLETTER

DCSA recently released the CDSE Pulse, a monthly security awareness newsletter that features topics of interest to the security community. In addition, we share upcoming courses, webinars, and conferences. The March newsletter focused on "Handling Classified Information." Check out all the newsletters in CDSE's [Electronic Library](#) or subscribe/update your current subscription to get the newsletter sent directly to your inbox by submitting your email address to [CDSE News](#)!

### NEW INSIDER THREAT JOB AID

CDSE recently released the Insider Threat Fraud job aid. This job aid provides information relating to fraud and its relevance to insider threat. This product provides information that is useful to the counter-insider threat practitioner, and organizational members and leaders in countering the risk of fraud perpetrated by insiders with trusted access. Access the new job aid today!

### REGISTER FOR 2023 VDSCI

Registration is now open for the 2023 Virtual DCSA Security Conference for Industry (VDSCI) on April 26 and 27, 2023! This year's conference theme—"Strengthening Industrial Security"—reflects the need to provide Industry with the tools and practical applications to bolster their security postures. As programs and policies receive revisions and updates, Industry must learn how it affects them.

This idea shaped the conference, which features such topics as NISP 101, Facility Clearance Process, How to Run an Effective Self-Inspection Process, Cyber Hygiene, Personnel Security, panel discussions at the end of each day, and more! The conference is open to cleared industry under the NISP.

To find out more and register, visit [2023 Virtual DCSA Security Conference for Industry](#).



## SPECIAL PROGRAM SECURITY CREDENTIAL

The Security Professional Education Development (SPeD) Program's Special Program Security Credential (SPSC) is now live!

The SPSC is intended for candidates who currently hold a Security Fundamentals Professional Certification (SFPC), and:

- Perform (or will be performing) Security Officer functions for or on behalf of a DoD Special Access Program (SAP) or
- Are working toward or already occupy a full time security position for which attainment of this credential has been deemed a requirement or professional development milestone.

For more information regarding the SPSC, as well as scheduling your assessment, refer to your Component Service Representative SPeD Contact [here](#) and to the [DOD Professional Certification and Credentialing Handbook](#).

## REGISTER FOR THE GETTING STARTED SEMINAR FOR NEW FSOs

CDSE will be hosting the Getting Started Seminar for New Facility Security Officers (FSOs) at the NCMS Annual Training Seminar on June 5! This course is not only a great way to get started as a new FSO, but also a way for experienced FSOs to keep informed of policy changes, procedural changes, and emerging trends and concerns. Students work in collaboration with other security professionals, exploring security topics through practical exercises. Topics include the DD 254, insider threat, reporting requirements, counterintelligence, security and contractor reviews, security training and briefings, and personnel security.

Please pre-register and see the pre-requisites to complete at [Getting Started Seminar for New Facility Security Officers \(FSOs\) \(IS121.01\)](#). Registration closes on May 15 and only registered participants will be allowed to attend. Proof of registration (emailed by CDSE) and a photo id will be required for class entry.

## UPCOMING APRIL WEBINAR

CDSE invites you to participate in our upcoming live webinar:

Radicalization to Terrorism: Psychological Processes and Research Updates

Thursday, April 6, 2023

12:00 p.m. to 1:30 p.m. ET

The psychology of radicalization can be described in 12 mechanisms that can move individuals, groups, and mass publics from political indifference to sympathy and support for terrorist violence. This overview synthesizes original research by Dr. Sophia Moskalenko and will allow participants a better understanding of terrorism in where it comes from and how best to respond to it.

Visit [CDSE Webinars and Conferences](#) to register for this event and join the discussion!



## FSO CURRICULA CHANGES

The [FSO Orientation for Non-Possessing Facilities \(IS020.CU\)](#) and [FSO Program Management for Possessing Facilities \(IS030.CU\)](#) curricula have both been updated. The Facility Security Officer (FSO) Role in the NISP (IS023.16) eLearning course has been removed and the Introduction to Industrial Security (IS011.16) eLearning course has been added to both curricula. These curricula prepare students to perform the duties and responsibilities of an FSO in a contractor facility and of an FSO in a contractor possessing facility (facility with approval to store classified material) participating in the NISP.

## NEW THREAT LAB PRODUCT NOW AVAILABLE

CDSE recently added a new product from The Threat Lab to the Research tab of the Insider Threat Toolkit. This Bottom Line Up Front (BLUF) newsletter highlights what personnel at The Threat Lab are watching, listening to, reading, and thinking about. Read the BLUF Volume 3 Issue 10 [here](#).

## 2022 HORIZON INTERACTIVE AWARDS

The Center for Development of Security Excellence has won four Bronze Horizon Interactive Awards for 2022. The Horizon Interactive Awards, now in its 21st year, has become one of the most prestigious awards in the field of web design, and interactive and creative media. The competition recognizes, promotes, and awards the best web sites and web site designs, interactive, videos, online advertising, print media, and mobile applications. Each year, the Horizon Interactive Awards receives thousands of entries from all over the world and a volunteer panel of industry professionals from diverse multi-media, graphic design, advertising, and marketing backgrounds, review the entries to determine the work that is to be recognized. View CDSE's award winning products:

- [Reciprocity in the Personnel Security Program Short](#)
- [Maintaining Effective Industrial Security Programs Video](#)
- [CDSE Certificates vs. Certifications Public Service Announcement](#)
- [The Adventures of Earl Lee Indicator \(Insider Threat\) Security Awareness Game](#)

## NEW CASE STUDY

CDSE recently released a new insider threat case study:

Robert Gilbeau – This case study involves the crime of bribery and fraud.

Learn about the crime, sentence, impacts, and the potential risk indicators that, if identified, could have mitigated harm. Visit the [Case Study Library](#) to access the new and existing case studies.



## CDSE NEWS

CDSE offers an email subscriber news service to get the latest CDSE news, updates, and information. Visit [CDSE News](#) and sign up for or manage your subscriptions to our products such as:

- The Pulse
- Insider Threat Bulletins
- The Weekly Flash
- Quarterly Product Report

## SOCIAL MEDIA

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