



**May 2021**

(Sent on behalf of your ISR)

Dear FSO,

This monthly newsletter contains recent information, policy guidance, security education, and training updates. Please let us know if you have any questions or recommendations for information to be included.

**WHERE TO FIND THE “VOICE OF INDUSTRY” (VOI) NEWSLETTER**

VOI Newsletters are posted for Facility Security Officers (FSOs) in the National Industrial Security System (NISS) Knowledge Base. Look for a monthly announcement on your NISS dashboard for each new VOI. VOI Newsletters are also found with important forms and guides on the Defense Counterintelligence and Security Agency (DCSA) website [Industry Tools Page](#) (VOIs are at the bottom). For more information on personnel vetting, industrial security, and other topics in the VOI, visit [www.dcsa.mil](http://www.dcsa.mil).

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## CONTROLLED UNCLASSIFIED INFORMATION (CUI)

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In May 2018, the Under Secretary of Defense for Intelligence and Security designated DCSA as the administrator of the DoD CUI Program for contractually established CUI requirements for contractors in classified contracts. In March 2020, DoD Instruction 5200.48 assigned eight responsibilities to DCSA associated with this administration. Those responsibilities are:

- Administering the DoD CUI Program for contractually established CUI requirements for contractors in classified contracts
- Assessing contractor compliance with contractually established CUI system requirements in DoD classified contracts in the National Industrial Security Program (NISP)
- Establishing a process to notify the DoD CIO, USD(R&E), and USD(A&S) of threats related to CUI
- Providing security education, training, and awareness on CUI-related topics
- Providing security assistance and guidance to the DoD Components on the protection of CUI
- Serving as the DoD-lead to report unauthorized disclosures of CUI
- Coordinating with the DoD CIO to implement uniform security requirements for NISP contractors
- Consolidating DoD Component input on the oversight of CUI protection requirements in DoD classified contracts for NISP contractors.

DCSA continues to finalize its plan to manage CUI responsibilities, with details expected to be communicated to Industry this summer. At this time, DCSA is not conducting any oversight of CUI associated with classified contracts or cleared contractors.

DCSA will continue to keep both Government and Industry informed on any implementation of CUI oversight responsibilities before implementation occurs. Industry can stay informed with current news and information on CUI by visiting the CUI page on the DCSA website [here](#).

### WHAT CAN INDUSTRY DO NOW?

- Review existing contracts and engage with Government customers to determine which, if any, CUI requirements are applicable to current contracts.
- Review the [CDSE CUI Toolkit](#), which includes links to the DoD CUI Program and “DoD Mandatory Controlled Unclassified Information (CUI) Training,” policy documents, resources, and a “CUI and FOIA FAQs” video.
- Review the DoD CUI Registry on the [DoD CUI Program](#) website to become familiar with CUI organizational index groupings and CUI categories.



# DOD CONSOLIDATED ADJUDICATIONS FACILITY (DOD CAF)

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## DCSA ADJUDICATIONS INFORMATION AND RESOURCES

Please check out our resources, located on the DCSA website at [DoD CAF](#). We offer a robust section of Frequently Asked Questions at [DoD CAF FAQs](#), from “Who issues a security clearance?” to “How does the CAF determine if an individual can be granted eligibility for access to classified information and/or assignment to duties that have been designated national security sensitive?” Informational documents are available for download and printing from [Resources](#). Recent additions include the “DoD CAF Annual Report,” “DoD CAF - By the Numbers,” and “Fact sheet: The Whole Person Concept.”

## REINSTATED PROCESSING REQUIREMENTS

The DoD CAF will no longer issue indefinite automatic extensions related to the COVID-19 pandemic. DoD CAF personnel will send a Request for Action (RFA) for a single extension related to COVID-19 via the Defense Information System for Security (DISS). Commands, Security Management Offices, Security Managers, NISP FSOs, and other authorized security professionals have 30 days from the date of the RFA to comply with the official Supplemental Information Request as received before the DoD CAF continues the adjudicative decision process.

If the requested action is not completed in the allotted timeframe, the DoD CAF may be unable to continue processing the adjudication until there is compliance with the official request.

Questions regarding DoD CAF requests should be communicated via the DISS Portal or via email to the [DoD CAF Customer Call Center](#).

## DOD CAF CALL CENTER

The DCSA CAF Call Center has resumed receiving inquiries via telephone at 301-833-3850. You can also continue to send your inquiries via email at [dcsa.meade.caf.mbx.call-center@mail.mil](mailto:dcsa.meade.caf.mbx.call-center@mail.mil). We look forward to hearing from you.

# NATIONAL INDUSTRIAL SECURITY SYSTEM (NISS)

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## IS YOUR KEY MANAGEMENT PERSONNEL (KMP) LIST ACCURATE?

NISS Version 2.5 simplifies the process of updating your NISS KMP list. The job aid for updating contact information on the NISS KMP List can be found in the Knowledge Base under “Facility Profile Update Request - Full Operational Capability (Jun. 2020).”

Note: “Last Name” and “First Name” fields for the FSO, Senior Management Official (SMO), and Insider Threat Program Senior Official (ITPSO) are intentionally greyed out and are read-only because changes to this information requires a Change Condition Package. The job aid on how to submit a Change Condition can be found in the Knowledge Base under “Reporting a Change Condition (Apr. 2021).”

For any technical questions with NISS, please contact the DCSA Knowledge Center at 888-282-7682 and select Option 2, then Option 2. The DCSA Knowledge Center hours of operation are Monday through Friday from 8:00 AM to 6:00 PM ET.



# NATIONAL ACCESS ELSEWHERE SECURITY OVERSIGHT CENTER (NAESOC)

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NAESOC will provide Help Desk support during the National Classification Management Society (NCMS) 57th Annual Virtual Training Seminar (June 8-10). Please contact NCMS to have your items of interest or issues addressed by a NAESOC subject matter expert.

The NAESOC welcomes over a thousand additional facilities to its ranks this month. Be sure to look for the Welcome Email and reach out to us with any questions you may have.

**We look forward to opportunities to meet with or offer presentations at your local industry events.** Please contact us using the form found [here](#) to schedule your event.

The [NAESOC Web Page](#) has been updated with additional highlights:

## Frequently Asked Questions (Check Here First)

- Non-Possessing FSO Training and webex
- Government Contracting Activity (GCA) webex and a new GCA Slick Sheet

## Insider Threat (New Tab)

- Insider Threat webex
- Common Insider Threat Vulnerabilities

## NAESOC Latest (Headline Items that Can Improve Your Programs)

- NCMS 57th Annual Virtual Training Seminar Support
- Q&A from the NCMSLive web presentation
- Questions and Answers from 2021 DoD Virtual Security Conference
- Know Your CDSE Speaker Series - NAESOC Edition

## News You Can Use (Best Practices Common to NAESOC Facilities)

- Common Reasons for Facility Clearance Package Rejections
- Security Violation Tips

## NISS Tips (Best Practices for Common NISS Questions)

- How do I ...
- Who should I contact ...
- I have a ...



## VETTING RISK OPERATIONS CENTER (VROC)

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### PRIME CONTRACT NUMBER REQUIREMENT

When submitting requests for Personnel Security Clearance (PCL) investigations in DISS, the prime contract number is a required field. DCSA may reject investigation submissions that do not include the prime contract number. This information is essential to validate contractor Personal Security Investigation submissions against their sponsoring GCAs.

### PCL KNOWLEDGE CENTER INQUIRIES

In an effort to continue to protect our workforce during the COVID-19 pandemic, Personnel Security Inquiries (Option 1/Option 2) of the DCSA Knowledge Center have been suspended until further notice. We will continue to provide status updates via DISS Customer Service Request and [VROC email](#).

When calling (888) 282-7682, customers will have the following menu options:

- Industry PIN Resets, e-QIP PIN Resets, and Golden Questions: HANG UP and call the Applicant Knowledge Center at 724-738-5090 or email [DCSA Applicant Support](#)
- Assistance Requests: Submit an Assistance Request via DISS
- All other PCL-related inquiries: Email the [PCL Questions Mailbox](#).

### APPLICANT KNOWLEDGE CENTER GUIDANCE

In order to improve the customer experience when initiating investigation requests in DISS and to provide the opportunity for DCSA to reduce call volume, please review [Applicant Knowledge Center Guidance](#) on the DCSA website prior to contacting the Applicant Knowledge Center and DISS Contact Center. For non-Industry customers, please contact your agency representative for assistance.

### CONTINUOUS VETTING ENROLLMENT EFFORTS

The January 2021 Executive Correspondence (EC) was issued by the Security Executive Agent (ODNI) and the Suitability & Credentialing Executive Agent (OPM). The EC provides critical guidance to agencies on how to begin implementing mandatory personnel vetting reforms under the Trusted Workforce (TW) 2.0 initiative. In an effort to enroll the cleared industry population into Continuous Vetting, VROC will be reaching out via DISS to FSOs from which a new SF-86 is required (approximately 68k). No action is required unless we reach out to you first.

### ENROLLMENT DISS CAGE CODE GUIDANCE

NISP contractors are authorized to centrally manage PCLs and there is no requirement for the contractor to establish a servicing relationship with the local CAGE Code. GCAs should not prohibit or remove access to facilities/installations if a company is operating with a consolidated corporate Security Management Office hierarchy. If a GCA or FSO has any issues, please contact [VROC email](#).



## CENTER FOR DEVELOPMENT OF SECURITY EXCELLENCE (CDSE)

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### 2021 INSIDER THREAT VIRTUAL CONFERENCE

Save the date for the upcoming Insider Threat Virtual Conference:

September 2, 2021

10:00 a.m. - 3:00 p.m. ET

Open to security professionals in Government and Industry.

The 2021 Insider Threat Virtual Conference, hosted jointly by DCSA and the Office of the Under Secretary of Defense for Intelligence and Security (OUSD(I&S)), will bring together security professionals and policy makers across the U.S. Government and Industry to kick off the National Insider Threat Awareness Month (NITAM) campaign. The theme for this year's conference and campaign is Cultural Awareness and Insider Threat.

Registration opens August 2.

### NITAM CULTURAL AWARENESS VIDEO COMPETITION

DCSA and its partners in the Counter-Insider Threat community would like to hear about your organization's daily actions to create a positive workplace culture. To participate, create an original video clip (between 30 - 45 seconds long) relevant to Cultural Awareness or any of the sub-themes: Toxic Workplaces, Leadership and Top-Down Culture, Microaggressions in the Workplace, and Work-Life Stressors. Competition winners will receive recognition during the Annual Virtual Insider Threat Conference. Learn more about the competition at [NITAM Cultural Awareness Video Competition!](#)

### NEW CDSE CASE STUDIES

CDSE Insider Threat recently released two new case studies:

- Deepanshu Kasaba Kher. This cyber intrusion/sabotage case study outlines Kher's crimes, sentence, the impact, and the potential risk indicators that, if identified, could have mitigated harm.
- Sudhish Kasaba Ramesh. This new case study on an incident of sabotage provides information about the impact and potential risk indicators, which could have mitigated harm if identified.

All of CDSE's case studies can easily be included in an organization's security education, training, and awareness programs. They are suitable for printing or easy placement in a company or command newsletter, email, or training bulletin.

Access our [Newest Case Studies](#) today!



## REGISTER NOW FOR UPCOMING WEBINARS

CDSE invites you to participate in all our upcoming Speaker Series:

- Overview of Continuous Vetting (CV) Methodology  
Wednesday, June 16, 2021  
12:00 – 1:00 p.m. ET
- Understanding the DCSA Security Review and Rating Process  
Thursday, June 24, 2021  
1:00 – 2:00 p.m. ET
- NATO Control Point  
Thursday, July 8, 2021  
1:00 – 2:00 p.m. ET
- Overview of Personnel Vetting Methodology  
Wednesday, July 21, 2021  
12:00 – 1:00 p.m. ET
- Organizational Culture and Countering Insider Threats: Best Practice Examples from the U.S. Marine Corps  
Thursday, July 29, 2021  
12:00 – 1:00 p.m. ET
- Overview of the National Background Investigation Services (NBIS)  
Thursday, August 26, 2021  
12:00 – 1:00 p.m. ET

Visit [CDSE Webinars](#) to sign up for all four events and join the discussion!

## MAY PULSE: CDSE SECURITY AWARENESS NEWSLETTER

We recently released the CDSE Pulse, a monthly security awareness newsletter that features topics of interest to the security community. The May newsletter focused on Support for the Changing Security Environment. Check out all the newsletters in the CDSE [Electronic Library](#) or subscribe/update your current subscription to get the newsletter sent directly to your inbox by submitting your email address to [CDSE News!](#)

## RECENTLY RELEASED JOB AID

CDSE has launched a new job aid, “Industrial Security Comprehensive Glossary.” This job aid provides information on Industrial Security terminology and definitions used within the NISP. Access our [Newest Job Aids](#) to learn more.

## CDSE WINS GOLD LEARNINGELITE AWARD

On April 28 at the virtual LearningElite Gala, CDSE won a Gold Award for Learning and Development. The Chief Learning Officer’s LearningElite program honors the best organizations for learning and development. CDSE was ranked 28th amongst major U.S. and international corporations and other U.S. Government agencies and departments.



## WEBINAR ARCHIVE UPDATE

CDSE has made several changes to the Webinars and Conferences webpages. We have removed the “On Demand Webinar” webpage and renamed the “Previously Recorded Videos” webpage to the “Webinar Archive,” which is accessible by clicking a new button, [Access Webinar Archive](#), located on the top, right side of the homepage. The webinars with the option for a downloadable CDSE Certificates of Training (formerly found on the “On Demand Webinar” webpage) are now listed in the “Webinar Archive” and are identified with a certificate icon. The updates streamline the process of accessing archived webinars with and without the certificate option by placing all information on one page. CDSE recently added the following Industrial Security Webinars to the archive:

- [Industrial Security Policy Changes](#) – This presentation covers a discussion with policy experts from the OUSD(I&S) and DCSA regarding industrial security policy changes in the NISP.
- [NAESOC for Industry \(FSOs\)](#) - This presentation provides the FSO with an expanded understanding of Insider Threat concerns, resources, and programs, and emphasizes issues for NAESOC assigned facilities.
- [NAESOC for GCAs](#) - This presentation provides the Government customer (GCA, Program Manager, Agency Representative, etc.) with an introduction to NAESOC operations and capabilities that describes how the NAESOC supports the Government customer in NISP Oversight responsibilities.

## CDSE WINS SIX OMNI AWARDS

CDSE won one Gold and five Silver Omni Awards:

- Unauthorized Disclosure (UD) of Classified Information and Controlled Unclassified Information: Gold Winner, Government
- National Insider Threat Awareness Month Website: Silver Winner, Government
- Insider Threat Sentry Mobile App: Silver Winner, Government
- Insider Threat Resilience Animation Video: Silver Winner, Government
- DoD Mandatory Controlled Unclassified Information (CUI) Training: Silver Winner, Government
- Physical Security Virtual Environment Assessment: Silver Winner, Government.

The Omni Awards exist to recognize outstanding achievements in film/video, web, and mobile media. Since 2008, CDSE has won over 90 Omni Awards for various security shorts, virtual simulations, eLearning courses, and practical exercises in the categories of Education and Government.

## NEW PUBLIC SERVICE ANNOUNCEMENT (PSA) AVAILABLE

Learn about CDSE’s professional affiliations with our new PSA, which can be viewed [here](#).

## SOCIAL MEDIA

Connect with us on social media!

DCSA Twitter: [@DCSAgov](#)

DCSA Facebook: [@DCSAgov](#)

CDSE Twitter: [@TheCDSE](#)

CDSE Facebook: [@TheCDSE](#)