



DEFENSE COUNTERINTELLIGENCE AND SECURITY AGENCY

VOICE OF INDUSTRY DCSA MONTHLY NEWSLETTER

June 2023

Dear FSO (sent on behalf of your ISR),

Industrial Security (IS) Operations publishes this monthly newsletter to provide recent information, policy guidance, and security education and training updates for Facility Security Officers (FSOs) in the National Industrial Security Program (NISP). Please let us know if you have any questions or recommendations.

Voice of Industry (VOI) Newsletters are posted in the National Industrial Security System (NISS) Knowledge Base. Look for a monthly announcement on your NISS dashboard for each new VOI. VOI Newsletters are also posted on the Defense Counterintelligence and Security Agency (DCSA) website on the [NISP Tools & Resources](#) page under the Voice of Industry Newsletters tab. For more information on personnel vetting, industrial security, training, and other topics from the VOI, visit www.dcsa.mil.

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NATIONAL BACKGROUND INVESTIGATION SERVICES (NBIS)

e-QIP CASE INITIATION WILL BE REMOVED FROM DISS ON OCTOBER 1

In accordance with DCSA Director Lietzau's May 5, 2023 [memorandum](#), NISP contractors **must obtain NBIS accounts by October 1, 2023** to submit investigation requests. The NBIS Onboarding Team and Industrial Security Representatives (ISRs) will send email notifications including additional information on the NBIS transition, provisioning instructions and training opportunities.

Additional NBIS provisioning guidance, including our [Quick Start Guide](#) can be located on the [Industry Onboarding](#) webpage.

DCSA is deploying NBIS to serve as the Federal Government's next-generation information technology system for end-to-end personnel vetting. Replacing outdated and disparate legacy systems, NBIS will deliver robust data protection, an enhanced customer experience, and increased integration across the Federal vetting enterprise.

The NBIS eApp component will serve as the entry point for all personnel entering the vetting process. The eApp improves data validation and overall user experience for applicants as they complete their investigative forms. It also enables enhanced integration with background investigation, adjudication, continuous vetting, and subject management capabilities. With the completion of the pilot phase, Federal agencies and industry began scaling the use of eApp in March 2023. Scaling activities will continue throughout the remainder of Fiscal Year 2023, culminating in the complete transition from the legacy e-QIP system effective October 1, 2023.

NBIS TRAINING RESOURCES

NBIS Training Resources **will no longer be available** on the CounterMeasures site as of **June 21, 2023**. All NBIS Training Resources will be accessible via the Security Training, Education, and Professional Portal (STEPP).

Visit STEPP for training program materials, including job aids, e-learnings, video shorts, learner paths, and registration for interactive events (a STEPP account is required; [Create a New Account here](#)).

The various Learner Paths will provide an overall learning experience on using NBIS. The webinars are available on a first-come first-served basis. See the [STEPP NBIS Training Homepage](#) and select the Industry Onboarding image to land on the courses and Learner Paths for registration, dates, and times.

For questions about NBIS Training or if users require customer support, contact the NBIS Training Program at dcsa.quantico.nbis.mbx.training@mail.mil.



DCSA CONSOLIDATED ADJUDICATIONS SERVICES (CAS)

RECIPROCITY GUIDE: DETERMINING SECURITY CLEARANCE

This guide assists security managers and FSOs in determining if an individual has an existing security clearance prior to sending in a Defense Information System for Security (DISS) Customer Service Request (CSR) for Reciprocity. The Request Reciprocity CSR is used to request eligibility for a subject who has a previous eligibility or investigation with another trusted Government agency to be transferred to DISS.

Prior to submitting a Request Reciprocity CSR, ensure you have an owning relationship with the Subject.

- If the Subject record does not exist, then you must create one prior to initiating the CSR. Conduct a review for the individual's eligibility in one of the following systems of record:
 - Scattered Castles
 - Central Verification System (CVS) within OPM
 - DISS Joint Verification System (JVS) (Here you should be able to verify the Investigation History and Adjudication History)
- If you determine the Subject has eligibility, generate a Request Reciprocity CSR with the following:
 - REQUEST RECIPROCITY
 - NAME OF FORMER AGENCY (if unclassified)
 - LEVEL OF CLEARANCE ELIGIBILITY
 - TYPE OF INVESTIGATION
 - AGENCY WHICH CONDUCTED THE INVESTIGATION
 - DATE OF INVESTIGATION
 - POC in your office (name, phone, and email)

Example: Request reciprocity with [former agency]'s clearance eligibility of [level - TS/SCI, TS, Secret] granted on [type of investigation - T5, T3, SSBI, etc.] conducted by [agency] dated [date of investigation]; and POC name/phone/email.

- If you have verified the Subject's eligibility directly from the prior agency, please attach the supporting documentation (Inter-Agency Clearance Verification Form, official emails, etc.) to the CSR.
- If there is no record of eligibility and no history of an investigation, then a new investigation will need to be initiated for the Subject.
- If there is no record of eligibility but there is a history of an investigation, then initiate a CSR Supplemental Information Request for adjudication of the existing investigation.



DITMAC DISCUSSION ON INSIDER THREATS WEBINAR

DCSA invites cleared industry and academia personnel to participate in a Secure Video Teleconference (SVTC) entitled "DoD Insider Threat Management Analysis Center (DITMAC) Discussion on Insider Threats."

On Thursday, July 13, 2023, Mr. Brad Silk, Chief, Behavioral Threat Analysis Center (BTAC), will discuss DITMAC as an enterprise insider threat capability for the DoD to oversee the mitigation of insider threats to DoD, assess risk, refer requests for action, synchronize responses, and oversee resolution of issues.

This event is intended for cleared personnel including, but not limited to FSOs, executive officers, key management personnel, engineers, business development personnel, industrial security personnel, and cyber security professionals.

The SVTC is an in-person event, and will be held on June 8 from 1:00 – 2:30 PM ET at most DCSA field office locations. Please register using this [invitation](#).

NATIONAL ACCESS ELSEWHERE SECURITY OVERSIGHT CENTER (NAESOC)

NAESOC AND NCMSLive

The NAESOC is working with NCMS to provide informational presentations to be included in their NCMSLive Virtual Training Series. Check the NAESOC Website for the most current updates on these.

ESCALATE AN EXISTING INQUIRY

For both Industry and GCA support, the NAESOC has provides an escalation capability for any existing inquiries that have been submitted its Help Desk. Please use the Blue Button on the NAESOC Website to submit any escalation inquiries.

CONTACT THE NAESOC

For your oversight queries and requirements, please be sure to save our NAESOC Help Desk contact information in your Favorites:

- Phone at (888) 282-7682, Option 7
Monday through Thursday - 9:00 a.m. to 3:00 p.m. ET and Friday - 8:00 a.m. to 2:00 p.m. ET
- Email at dcsa.naesoc.generalmailbox@mail.mil
- And the NISS messaging feature.



NATIONAL INDUSTRIAL SECURITY SYSTEM (NISS)

The Mass Notification functionality was introduced as part of NISS v2.6.2, released on May 1. This feature provides DCSA a fast and secure way to send communications to entire groups of NISS users. This alleviates the manual burden of sending multiple emails to reach across the Defense Industrial Base.

Facility Security Staff will receive Mass Notifications from their ISR or the NISS Management Team. A generic email will be sent notifying recipients to log into NISS to view the message. To navigate to the message in NISS, select the “View My Mass Notifications” Quick Link or the “Mass Notifications” option in the left sidebar. The system will display a table of all Mass Notifications received and users will be able to select which message they would like to open. Once selected, the message will open and display all associated information along with any attachments. If replies are enabled by the sender, recipients of the Mass Notification will be able to send a reply message.

Note: This feature does not allow for additional messaging after a Mass Notification Reply is sent. In order to conduct further correspondence, users must utilize the NISS messaging feature. For more information, please reference the “Messaging in NISS - Industry User Guide,” which can be found in the External Knowledge Base in NISS.

For any technical questions with NISS, please contact the DCSA Knowledge Center at 888-282-7682 and select Option 2, then Option 2. The DCSA Knowledge Center hours of operation are Monday through Friday from 8:00 a.m. to 6:00 p.m. ET.

CENTER FOR DEVELOPMENT OF SECURITY EXCELLENCE (CDSE)

JUNE PULSE: CDSE SECURITY AWARENESS NEWSLETTER

We recently released the CDSE Pulse, a monthly security awareness newsletter that features topics of interest to the security community. In addition, we share upcoming courses, webinars, and conferences. The June newsletter focused on “Security Training Collaborations.” Check out all the newsletters in CDSE’s [Electronic Library](#) or subscribe/update your current subscription to get the newsletter sent directly to your inbox by submitting your email address to [CDSE News!](#)

UPDATED TRANSMISSION AND TRANSPORTATION FOR INDUSTRY COURSE

CDSE has recently updated the “Transmission and Transportation for Industry” course. This online course introduces the requirements and methods for transmitting or transporting classified information and other classified material in accordance with NISP requirements. Sign up [here](#).

SAVE THE DATE

In honor of National Insider Threat Awareness Month (NITAM), the DCSA Conference for Insider Threat will be hosted virtually, September 7, 2023. Registration for the conference will go live July 3, so be sure to mark your calendars to secure your spot at [CDSE Training Webinars and Conferences](#).



UPCOMING ILT/VILT TRAINING COURSES

Consider signing up for one of CDSE's instructor-led training (ILT) or virtual instructor-led training (VILT) courses! Training is free and the VILT eliminates travel expenses. Complete CDSE courses to earn Professional Development Units (PDUs) toward maintenance of Security Professional Education Development (SPeD) Program certifications and credentials, and, select courses have ACE CREDIT recommendations that may earn transfer credits at participating universities. Below is one of the upcoming ILT courses:

Assessing Risk and Applying Security Controls to NISP Systems (ILT)

August 21 – 25, 2023

This course provides students with guidance on applying policies and standards used throughout the U.S. Government to protect information within computer systems, as delineated by the Risk Management Framework (RMF) process. This course will also provide a comprehensive understanding of contractor requirements under the NISP.

UPCOMING JULY WEBINAR

CDSE invites you to participate in our upcoming live webinar:

Applied Mindfulness for Insider Threat Professionals

Thursday, July 20, 2023

12:00 p.m. - 1:30 p.m. ET

The practice of Mindfulness is associated with multiple benefits for physical and mental health, but there are many incorrect assumptions that prevent people from utilizing mindful techniques. While some equate Mindfulness with deep breathing or meditation, or assume the techniques are difficult or time-consuming to learn, this webinar will introduce attendees to simple and practical techniques that Insider Threat professionals can easily incorporate into their busy lives to increase health and resilience.

Visit [CDSE Webinars and Conferences](#) to register for this event and join the discussion!

PROFESSIONAL DEVELOPMENT UNITS FOR SPED PROGRAM

After you've achieved your certification or credential, you're required to successfully complete at least 100 PDUs within their 2-year certification maintenance period. The various ways you can acquire PDUs can be found on this [Fact Sheet](#).

2023 VDSCI RECORDINGS NOW AVAILABLE

The recordings for the April Virtual DCSA Security Conference for Industry (VDSCI) are now available! If you missed the conference or just want to re-watch one or more of the sessions, visit [2023 VDSCI Session Recordings](#).



PERSONNEL VETTING SEMINAR

CDSE has a few industry slots open for the new virtual instructor-led course Personnel Vetting Management Seminar from July 11 – 13. This 3-day, virtual seminar will address the requirements associated with the new Trusted Workforce 2.0 reform of the Federal Government's personnel vetting system. It focuses on end-to-end personnel vetting operations to include the Federal background investigations program, adjudications for the DoD, Continuous Vetting, Insider Threat analysis, and Counterintelligence reporting requirements in a collaborative environment.

Students must successfully complete the following pre-requisites courses (and their exams) in order to register: Introduction to Personnel Security (PS113.16), Insider Threat Awareness Course (INT101.16), and Counterintelligence Awareness and Security Brief (CI112.16).

For more information and to sign up, visit [Personnel Vetting Management Seminar](#).

CDSE NEWS

CDSE offers an email subscriber news service to get the latest CDSE news, updates, and information. You may be receiving the Pulse through a subscription, but if you were forwarded this newsletter from another source and would like to subscribe to the Pulse or one of our other products, visit [CDSE News](#) and sign up or update your account to receive:

- The Pulse
- Insider Threat Bulletins
- The Weekly Flash
- Quarterly Product Report

SOCIAL MEDIA

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