DEFENSE COUNTERINTELLIGENCE AND SECURITY AGENCY

VOICE OF INDUSTRY
DCSA MONTHLY NEWSLETTER

May 2023

Dear FSO (sent on behalf of your ISR),

Industrial Security (IS) Operations publishes this monthly newsletter to provide recent information, policy guidance, and security education and training updates for Facility Security Officers (FSOs) in the National Industrial Security Program (NISP). Please let us know if you have any questions or recommendations.

Voice of Industry (VOI) Newsletters are posted in the National Industrial Security System (NISS) Knowledge Base. Look for a monthly announcement on your NISS dashboard for each new VOI. VOI Newsletters are also posted on the Defense Counterintelligence and Security Agency (DCSA) website on the NISP Tools & Resources page under the Voice of Industry Newsletters tab. For more information on personnel vetting, industrial security, training, and other topics from the VOI, visit www.dcsa.mil.

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NATIONAL BACKGROUND INVESTIGATION SERVICES (NBIS)

NBIS ELECTRONIC APPLICATION IMPLEMENTATION MEMORANDUM

DCSA is deploying NBIS to serve as the Federal Government's next-generation information technology system for end-to-end personnel vetting. Replacing outdated and disparate legacy systems, NBIS will deliver robust data protection, an enhanced customer experience, and increased integration across the Federal vetting enterprise.

On May 5, DCSA Director Lietzau published a memorandum to members of the NISP Policy Advisory Committee (NISPPAC) about the transition from the legacy Electronic Questionnaires for Investigations Processing (e-QIP) system to the new NBIS Electronic Application (eApp). View and download the entire memorandum here.

NBIS' eApp component will serve as the entry point for all personnel entering the vetting process. eApp improves data validation and overall user experience for applicants as they complete their investigative forms. It also enables enhanced integration with background investigation, adjudication, continuous vetting, and subject management capabilities. With the completion of the pilot phase, Federal agencies and industry began scaling the use of eApp in March 2023. Scaling activities will continue throughout the remainder of fiscal year 2023, culminating in the complete transition from the legacy e-QIP system effective October 1, 2023.

To facilitate a smooth transition, it is important that contractors in the NISP complete the onboarding process (access to NBIS) now to achieve the October 1 deadline outlined in Director's memorandum.

The schedule in the memorandum regarding the use of eApp is as follows:

1) Low volume/complexity organizations (with 10 or fewer submissions annually): begin using eApp now and transition no later than October 1, 2023

2) Moderate complexity organizations (fewer than 1,000 submissions annually): begin using eApp in July 2023 and complete transition by October 1 2023

3) High volume/complexity organizations (more than 1,000 submissions annually): begin using eApp July 2023 and complete transition by October 1 2023.

DCSA will release additional eApp capabilities and features to enhance processes for larger businesses at the end of June 2023.
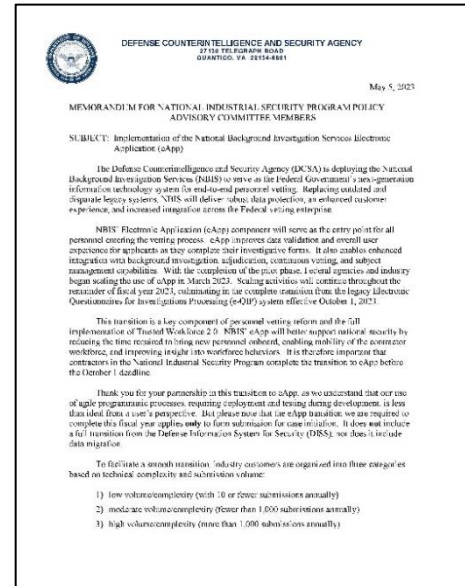
TRAINING RESOURCES

Once provisioned, NBIS users can find training materials including job aids, knowledge articles, e-learnings, and video shorts on the Security Training, Education, and Professionalization Portal (STEPP) and ServiceNow.

The Case Initiation Learner Path will provide an overall learning experience on using NBIS to include a live Initiate-Review Webinar currently available for registration on STEPP. These webinars are available on a first-come first-served basis, so please register early. Check STEPP for the dates and times.

View the Case Initiation Learner Path here.

PLEASE NOTE: Access to ServiceNow and STEPP requires two separate accounts. If you have not done so, please set up your respective accounts.

NBIS TRAINING RESOURCES MIGRATING TO SERVICENOW

NBIS training resources are migrating from the CounterMeasures website to ServiceNow.

After logging in, a registered account user will be on the ServiceNow homepage:

- From the homepage, users should go to https://esd.dcsa.mil/csm

- Under Frequented Services, select NBIS Portal

- And select the Tour tab in the top right for a guided walkthrough of available training resources.

Industry partners can find training materials including job aids, knowledge articles, e-learnings, and video shorts from the Training Portal entry. The knowledge articles provide a direct link to the e-learnings, video shorts, and interactive events on the STEPP NBIS homepage. New training content and registration for upcoming live events are added regularly.

Please Note: Access to ServiceNow and STEPP requires two separate active accounts. If users have not done so, they are encouraged to set up their respective accounts.

QUARTERLY INDUSTRIAL STAKEHOLDERS' ENGAGEMENT

The DCSA Customer & Stakeholder Engagement (CSE) team will be hosting the next quarterly Industrial Stakeholders' Engagement (ISE) meeting on June 29 from 10:30 a.m. to 12:00 p.m. ET for all Industry FSOs and Security Professionals. The last Engagement, held on March 30, 2023, was a huge success with over 480 attendees and multiple questions answered and addressed.

The slide decks and meeting notes for past and future ISEs are posted in the Industry Knowledge Base at both ServiceNow and the ServiceNow NBIS Portal.

Service Now:
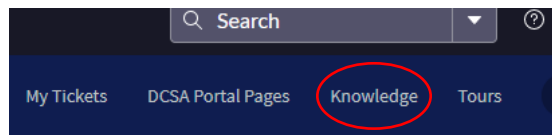
Service Now NBIS Portal:
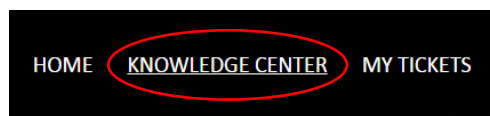
The June ISE engagement will be held virtually via Microsoft (MS) Teams Live.

The tentative agenda consists of:

- Introduction/Welcome

- DCSA Background Investigation (BI) Metrics for Industry

- CE/CV Metrics

- Consolidated Adjudication Services Metrics

- NBIS Industry Provisioning Metrics

- NBIS Industry Provisioning updates/helpful tips

- Industrial Security Division topics

- Catch 'em in CONUS information.

Here are some important things to know regarding MS Teams Live:

- There is NO dial-in for attendees. You must view via MS Teams using a web browser or a mobile device by downloading the MS Teams application and then clicking this Teams Live Meeting Link.

  o If joining via computer: On the day of the event, you may click the link and view via your browser (Chrome or Edge) or in MS Teams.

o   If joining via mobile device: Select the link from the invite and click on "Join as a Guest" or "Sign in and Join" if you have an account.

(If you experience issues joining the meeting in MS Teams, please attempt to join using your browser.)

- If the live event has not started, you will see the message "The live event has not yet started."

- All attendees will be muted. You may use the Q&A function to direct questions to presenters.

- Closed captioning is available by clicking the settings "gear" icon on bottom right of your screen.

- For those that cannot attend live, once the live event is over, you may still watch the recording of event using the same link from the invitation.

FY22 TARGETING U.S. TECHNOLOGIES WEBINAR

DCSA invites cleared industry and academia personnel to participate in a Secure Video Teleconference (SVTC) entitled "FY22 Targeting U.S. Technologies: An Assessment of Threats to Cleared Industry."

On Thursday, June 8, 2023, Mr. Joel West, Deputy Division Chief, Office of Counterintelligence, Analysis Division, will discuss the 2022 Targeting U.S. Technologies assessment and answer questions from cleared industry.

This event is intended for cleared personnel including, but not limited to FSOs, executive officers, key management personnel, engineers, business development personnel, industrial security personnel, and cyber security professionals.

The SVTC is an in-person event, and will be held on June 8 from 1:00 – 2:30 PM ET at most DCSA field office locations. Please register using this eInvitation.

NATIONAL ACCESS ELSEWHERE SECURITY OVERSIGHT CENTER (NAESOC)

NAESOC HELP DESK AT NCMS SEMINAR

The NAESOC is packing up again to provide dual Help Desk operations during this year's NCMS – The Society of Industrial Security Professionals 59th Annual Training Seminar in New Orleans from June 6 - 8. Feel free to stop by for in-person attention if you are at the seminar.

As always, the NAESOC Help Desk will be fully staffed during the seminar to meet your needs. Contact us Monday through Thursday - 9:00 a.m. to 3:00 p.m. ET and Friday - 8:00 a.m. to 2:00 p.m. ET via:

- Phone at (888) 282-7682, Option 7

- Email at dcsa.naesoc.generalmailbox@mail.mil

- Or NISS Messenger.

CENTER FOR DEVELOPMENT OF SECURITY EXCELLENCE (CDSE)

MAY PULSE: CDSE SECURITY AWARENESS NEWSLETTER

We recently released the CDSE Pulse, a monthly security awareness newsletter that features topics of interest to the security community. In addition, we share upcoming courses, webinars, and conferences. The May newsletter focused on "Mental health Awareness Month." Check out all the newsletters in CDSE's Electronic Library or subscribe/update your current subscription to get the newsletter sent directly to your inbox by submitting your email address to CDSE News!

UPDATED NISP SELF-INSPECTION COURSE

CDSE has recently updated the "NISP Self-Inspection Course," which introduces the requirements to conduct a self-inspection. Content includes preparing for a self-inspection, methods used to conduct a self-inspection, activities involved when performing a self-inspection, and actions taken once a self-inspection is complete. The Self-Inspection Handbook is also introduced. The course may found here.

UPCOMING JUNE WEBINAR

CDSE invites you to participate in our upcoming live webinar:

Psychological Evaluations: How Command-Directed, Security-Focused, and Fitness for Duty Evaluations Inform Insider Threat Mitigation Plans

Thursday, June 1, 2023

12:00 p.m. - 1:30 p.m. ET

Persons of concern to insider threat programs can display a variety of behaviors that may suggest the need to refer for a comprehensive psychological evaluation. This presentation will educate attendees regarding when a referral is indicated, and the different types of psychological evaluations that can be utilized to inform insider threat mitigation strategies for military, civilian, and contractor personnel.

Visit CDSE Webinars and Conferences to register for this event and join the discussion!

PERSONNEL VETTING SEMINAR

CDSE has a few industry slots open for the new virtual instructor-led course Personnel Vetting Management Seminar from July 11 – 13. This 3-day, virtual seminar will address the requirements associated with the new Trusted Workforce 2.0 reform of the Federal Government's personnel vetting system. It focuses on end-to-end personnel vetting operations to include the Federal background investigations program, adjudications for the Department of Defense (DoD), Continuous Vetting, Insider Threat analysis, and Counterintelligence reporting requirements in a collaborative environment.

Students must successfully complete the following pre-requisites courses (and their exams) in order to register: Introduction to Personnel Security (PS113.16), Insider Threat Awareness Course (INT101.16), and Counterintelligence Awareness and Security Brief (CI112.16).

For more information and to sign up, visit Personnel Vetting Management Seminar.

PROFESSIONAL DEVELOPMENT UNITS FOR SPĒD PROGRAM

After you've achieved your SPēD certification or credential, you're required to successfully complete at least 100 Professional Development Units (PDUs) within the 2-year certification maintenance period. This PDU Category Fact Sheet shows the various ways one can acquire PDUs.

CDSE NEWS

CDSE offers an email subscriber news service to get the latest CDSE news, updates, and information. You may be receiving the Pulse through a subscription, but if you were forwarded this newsletter from another source and would like to subscribe to the Pulse or one of our other products, visit CDSE News and sign up or update your account to receive:

- The Pulse

- Insider Threat Bulletins

- The Weekly Flash

- Quarterly Product Report

SOCIAL MEDIA

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