# Defense Information System for Security Joint Verification System

# JVS FOR AGENCY





- Brief DISS Overview
- Orientation to Higher Echelon Users Roles and Permissions
- Orientation to End-user functions
- Q&A



- Users will be able to describe the general framework of DISS
- Users will be able to identify and navigate the various functions of DISS JVS
- Users will be able to identify and explain the roles and responsibilities of higher level and end users
- Users will be able to define and compare various user relationships and functions within DISS JVS



System of Record for of all DoD employees, military personnel, civilians and DoD contractors in support of:

- Personnel Security
- Suitability
- Credential Management

Secure communications between Adjudicators, Security Officers, and

Component Adjudicators.

There are three components of DISS

- Joint Verification System (JVS)
- Consolidated Adjudication Tracking System (CATS)
- Appeals System

Industry uses the Joint Verification System side of DISS



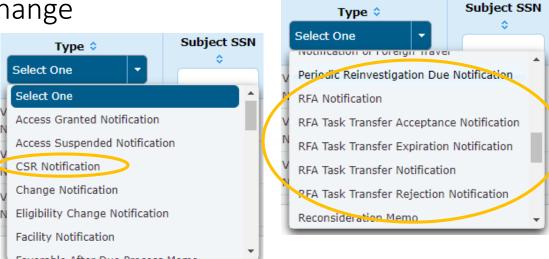
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- A key component of the DoD's strategy to modernize personnel vetting and improve mission readiness
- An enterprise-wide system that offers accelerated workflows, electronic adjudications, and secure document exchange

## Key features

- Customer Service Requests (CSRs)
- Request for Action (RFA)



## **JVS Home Page Orientation**



#### Communications About JVS Task Inbox ATTENTION DISS USERS! CT Last Updated on: May 4, 2021 Unread Notifications: 12427 Please review the DISS 13.4.3 Release Features and related operational notices. DISS 13.4.3 Enhancements Prod Deployment Date: May 20, 2021 User Management Notifies users · The following enhancements were included in My User Detail Change Description of newly Manage SMO Actions: Edit Affiliated Organization and Manage Clearance Level 3.3.1 SMO Remove Suspend Access Labels from Incident Workflow in JVS 3.5.1.42 implemented View Current SMO · The JVS User Manual is available within the JVS application. Once logged into JVS, select the Help link and you will be redirected to View SMO Tree enhancements to the JVS User Manual. Search SMOs Create SMO Visit Please refer to Section 4.0, Tips and Tricks, for additional information. JVS View SMO Visits Refer to the application Release Notes for more information on release Enhancements including Known Issues and workarounds. Current SMO: · Additional DISS information and operational guidance can be found on the DCSA DISS website, please see link: DISS https://www.dcsa.mil/is/diss/ Set Default SMO Notices ATTENTION: Effective 15 MARCH 2021, Dr. System of Record for all Eligibility, Access, and Visit data. Organization Notices for users Please contact the Customer Call Center (CCC) to report data discrepance View Current Organization All Personally Identifiable Information (PII) updates for Subject data, such as name changes, are to Search Organizations of important Call Center (CCC) with supporting documentation. · DISS interfaces with the Central Verification System (CVS) as the Federal System of Record for eligibility determinations. information in Subject ATTENTION: Please be aware that the first time you login to DISS you will have to register your PIV card. Your Account Manager View Subjects will provide your initial User ID and Password to register. support of JVS Mass Subject Transfer \*\*When logging in with your PIV you must select the certificate that you registered with. Mass Indoctrination \*\* This process will need to occur each time you receive a new or replacement PIV. Mass Debrief DISS will ONLY accept the DD FORM 2962 Volume 2, JAN 2020. This Personnel Security System Access Request (PSSAR) form **Action Panel** version is available u Bulletin Board and Work Bench ontact the Custome sue with using th Create Subject SII Search **OSURE NOTICE**

The Action Side brings up work to be done on the work bench

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# **HIGHER ECHELON USERS**



# Who We Are, What are Our Roles

## Hierarchy Manager:

- Head of the Security Management Office (SMO)
- Create SMO Tree
- In addition to all privileges of an Account Manager

### Account Manager:

- Manages user provisioning within organization
- Performs tasks such as creating and maintaining user profiles, roles, and permissions
- May work in subordinate "child" SMOs

#### **View the SMO Tree**

Create Subject

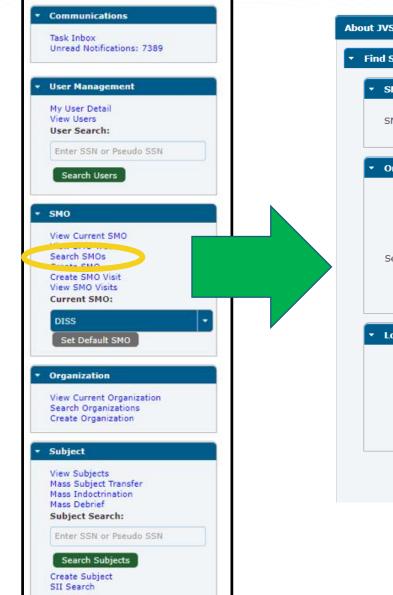
SII Search





#### Search SMOs





About JVS S	MO Search ×						
▼ Find SMO							
- SMO At	tributes						
SMO Na	me:						
🔹 Organiz	zation Attributes						
	CAGE Code:		Unit	Identification Code:			
U.S.	Joint Organization: Selec	t Joint Organizatio	on Code 🛛 🔻	U.S. Agency Code:			
Service	Organization Code:		No	n U.S. Agency Code:			
	Sub Agency Code:						
▼ Locatio	n Attributes						
Addr	ess Line 1:		Address Line 2:				
	City:		State:	State/Territory	-		
	Zip Code:		Country:	Country	-		
						Search	Reset



#### **Create SMOs**



Communications	About JVS	Create SMO ×				
Task Inbox Unread Notifications: 7389			nization tails Information	Preferences & Designations	Confirmation	
• User Management	Organization	n Details				
My User Detail View Users User Search:		Parent SMO:	DISS			
Enter SSN or Pseudo SSN		*Organization:		Select Organization		
Search Users	Or	rganization Type:			The	process model at
SMO     View Current SMO     View SMO Tree	υ.	.S. Agency Code:			the	top of the page
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View SMO Visits Current SMO: DISS	S	ub Agency Code:				ess and indicates ogress with the
Set Default SMO		*Activation Date:	2021/05/28	) ti	hig	hlighted arrow
Organization		*SMO Name Prefix:	[	)		
View Current Organization Search Organizations Create Organization		*SMO Name Text:				
• Subject	*	SMO Name Index:				
View Subjects Mass Subject Transfer Mass Indoctrination	Comp	olete SMO Name:				
Mass Debrief Subject Search:	▼ SON Ma	apping				
Enter SSN or Pseudo SSN			SON		Options	
Search Subjects Create Subject SII Search						DEFENSE NTELLIGENCE RITY AGENCY



• If there are SMOs not within your hierarchy and you are not provisioned for the SMO, you will need to submit a <u>Hierarchy Change Request (HCR)</u>.

	HIERARCHY CHA	NGE (Parent-Child)
	SMO CHILD TO BE MOVED	NEW PARENT SMO
** [	835Q3-PerSecPros Client Support 1	835Q3 - PerSecPros Client Support-2

• Send the HCR to <u>dcsa.dcsa-northern.dcsa-dvd.mbx.diss-provisioning@mail.mil</u>.

# **Create Subject**



Communications					
	About JVS Create Subject *				
sk Inbox read Notifications: 7389	Subject Information				
	*SSN:		PSSN *Date of Birth:	www/mm/dd	
er Management	~55N:		PSSN "Date of birth:		
/ User Detail	*First Name:		*Last Name:		
er Search:	*Birth Country: United States	•	Suffix:	None	
nter SSN or Pseudo SSN					
Search Users	*Birth State: Select State		*Gender:	Select Gender	
	*Birth City:		*Marital Status:	Select Status	
40					
ew Current SMO	<ul> <li>*Citizenship Information (0)</li> </ul>				
arch SMOs					
eate SMO	Country	Citizenship Date	Citizenship Type	Renunciation Date	Options
eate SMO Visit ew SMO Visits	No records found.				
irrent SMO:					Add Citizenshi
DISS					
Set Default SMO					
	Category and Relationship				
ganization	Category and Relationship     *Category Type: Select Type	•			
	*Category Type: Select Type	•			
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#### Create User—Program Security System Access Request (PSSAR)



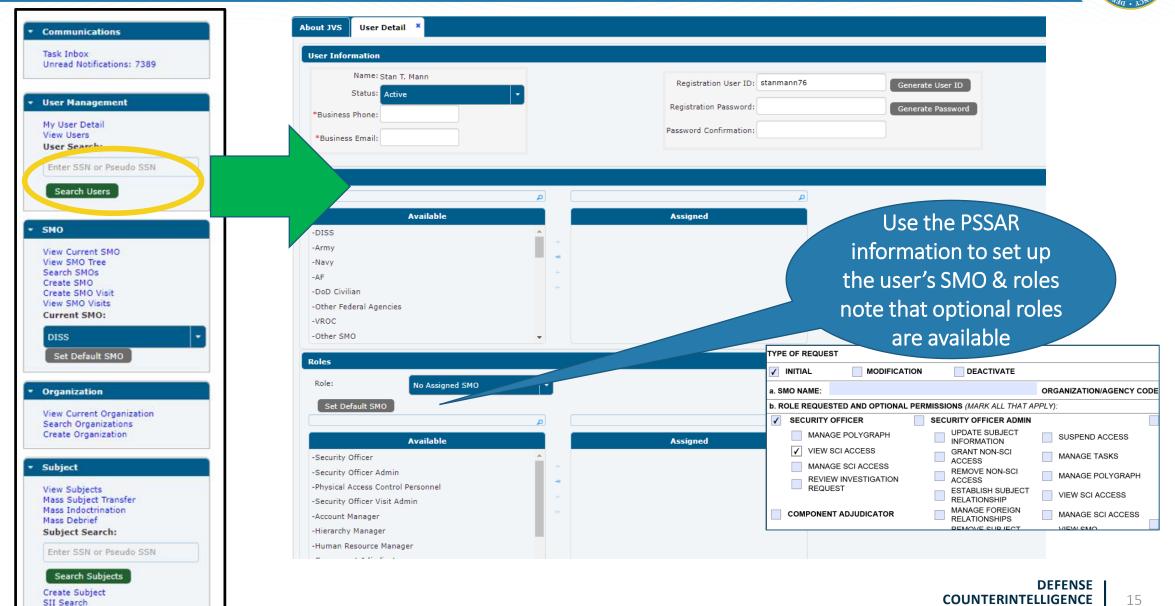
Note: PSSAR FAQs are at https://www.dcsa.mil/is/diss/dissresources/

PR

#### **Create User**



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# **USER FUNCTIONS**





## User Roles

- Security Managers
- Security Officers
- Security Officer Administrator
- Security Officer Visit Administrator

#### **User Permissions**

- Subject Management
- NDA Submission Process
- Access Management
- Visit Requests



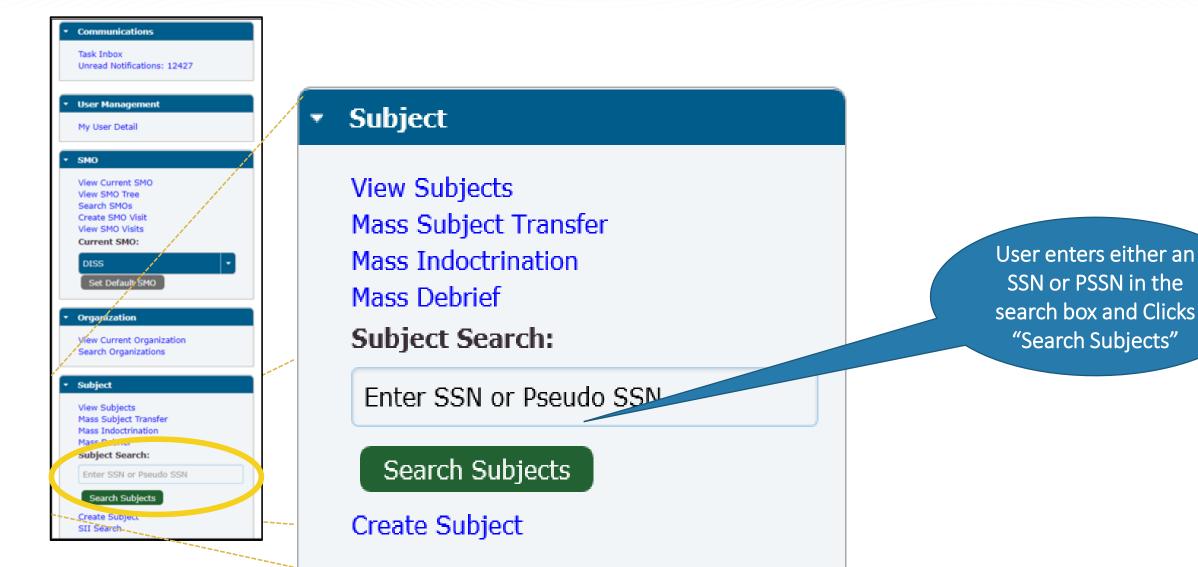
# **SUBJECT MANAGEMENT**

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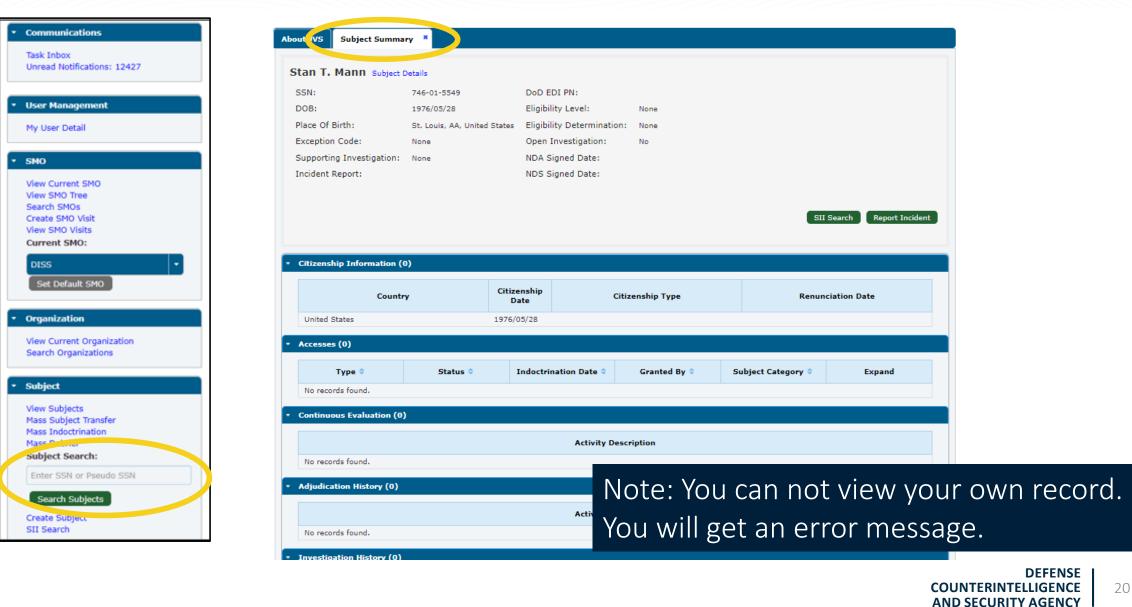
## **Search Subject**





## **Subject Summary**





## **Subject Details**







# Subject Details—Example SMO Relationships

									•	Subject Action	15		
Info.	Contact Info.	Other Subj	ect Details	SMO Relations	hips hcidents	Accesses	CSRs/RFAs	Subject Doc	uments	Foreign Trave			
ategories	; (1)												
	Category ᅌ			Effective Da	te 🌣		Separat	ion Date 🔺		Expand		lf no SM(	D details
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									A	dd Category			
ategory (	Organizations (0)												
-	nization Name 🗘		ategory Name	٥	Begin Date ᅌ		End Date *		Optio	ons		Add	a category
No subject	t organizations exist								Add (	Organization			
elationsh	iips (1)											And a	relationsh
	Category 🔺	R	elationship 🛇		SMO ᅌ		Begin Date	End Date 🗘					
Select		Sel	-	•			•		Options	Expand			
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										Relationship			
													22





# NDA SUBMISSION PROCESS

DEFENSE COUNTERINTELLIGENCE AND SECURITY AGENCY

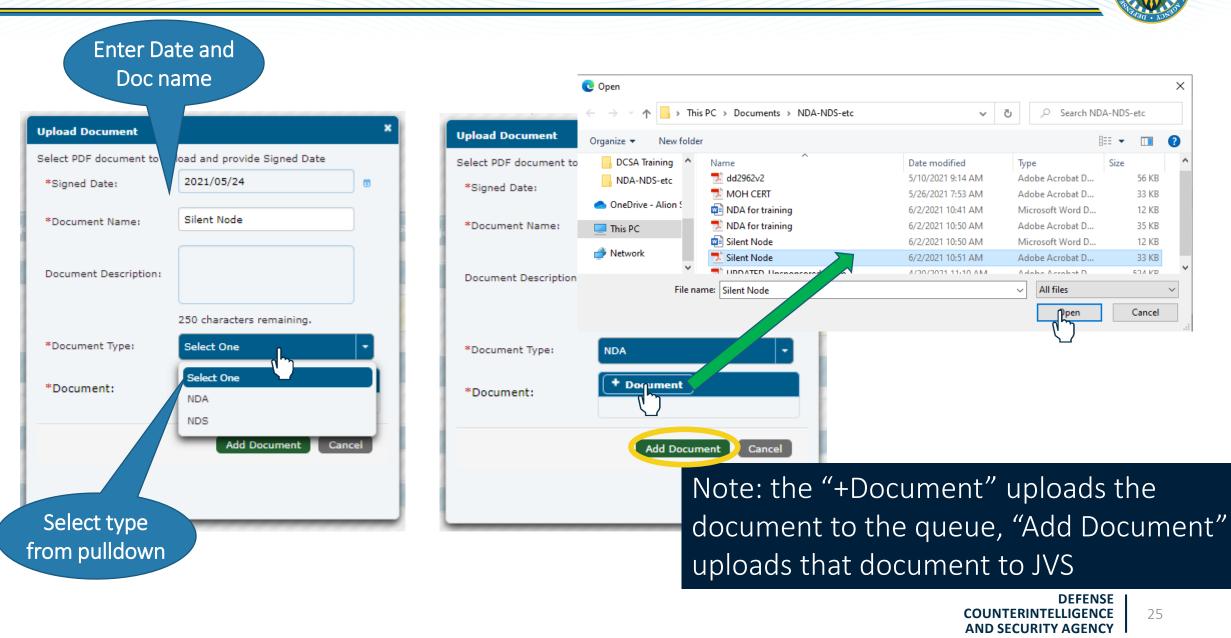


# Subject Details—Accesses > Add NDA

								300/20	t Action
asic Info. Contact Info. Ot	ther Subject Details	SMO Relationships	Incident Acc	sesses SRs/RFA	s Subject Documents	Foreign Travel			
NDA and NDS History (0)									
NDA/M	NDS		Signed Date 🔻		Effe	ctive Date 🗘		Show Document	
No Prior NDA or NDS								Add NDA/	DS
One-Time Access (0) Access (0)									
Visits (0)									
							Select the green Ad NDA/NDS I	d	



# Add NDA/NDS—Upload Document



<b>NDA/NDS History</b>
------------------------



#### Approved \* Subject Actions **Other Subject Details** Contact Info. SMO Relationships Incidents CSRs/RFAs Subject Documents Foreign Travel Basic Info. Accesses NDA and NDS History (1) Effective Date NDA/NDS Signed Date \* Show Document NDA 2021/05/24 2021/06/02 View Document Add NDA/NDS

#### Pending NDA and NDS History (1) NDA/NDS Signed Date 🔻 Effective Date 🗘 Show Document NDA 2020/09/10 2020/09/11 Pending Approval from CATS Add NDA/NDS When submitted, JVS automatically sends an NDA/NDS Review task to CATS DEFENSE COUNTERINTELLIGENCE 26 AND SECURITY AGENCY

# **Rejected NDA**



Communications     Task Inbox     Unread Notifications: 12422      User Management     My User Detail	If rejected, a message will appear in the Task Inbox	
• SMO	About JVS Subject D tails * Task Inbox * Subject S	ummary ×
View Current SMO View SMO Tree Search SMOs Create SMO Visit	Assigned Tasks Unassigned Tasks	
View SMO Visits Current SMO:		Active Tasks Assigned (0)
DISS  Set Default SMO	Task Name 🛇	Description 🛇
Organization     View Current Organization     Search Organizations	NDA Approval – NDA Revision	NDA Revision
Subject		
View Subjects Mass Subject Transfer Mass Indoctrination Mass Debrief		When rejected, the Security Officer has a task
Subject Search: Enter SSN or Pseudo SSN		to revise the NDA before
Search Subjects Create Subject SII Search		resubmitting



# **ACCESS MANAGEMENT**

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# **Granting Access**



					* Subject Actions
Basic Info. Contact Info. Other Subject D	etails SMO Relationships Incidents	Accesses CSRs/RFAs Subject Docume	nts Foreign Travel		
<ul> <li>NDA and NDS History (1)</li> </ul>					
<ul> <li>One-Time Access (0)</li> </ul>					
<ul> <li>Access (0)</li> </ul>					
Access Level 🛇	Status *	Indoctrination Date ◊	Granted By 🗘	Subject Category 🗘	Expand
No records found.	Grant New Access	· · · · · · · · · · · · · · · · · · ·	×		Grant Access
	One Time Access				
<ul> <li>Visits (0)</li> </ul>	Access Information     *Owning Relationship: Presidential Appointees of	all Fede • *Access Level: Select One			
	*Indoctrination Date: yyyy/mm/dd	Attestation Document:     Add Document			
	Attestation Date: yyyy/mm/dd	0			
	NDA and NDS				
	*NDA Date: 2021/05/24	NDA Document: Signed NDA			
	NDS Date: yyyy/mm/dd @	) NDS Document: Not Provided 💉			
		Sav	Cancel		

## **Grant New Access**



Grant New Access	
One Time Access	New access granted.
▼ Access Information	Campbell
*Owning Relationship: Presidential Appointees of all Fede  *Access Level: Select One	
*Indoctrination Date: 2021/05/25 © Attestation Document: Select One	
Attestation Date: 2021/05/25   Temporary Confidential Temporary Secret	
Temporary Top Secret	
A Date: 2021/05/24   NDA Document: Signed NDA	
Date: yyyy/mm/dd 🗴 NDS Document: Not Provided	
Save Cancel	
Enter Owning	
Relationship and Date	

#### **Access Status**



Access Level 🗘		Status 🔷	Indoctrinatio	on Date 🗘	Granted By 🛇	Subject Category ᅌ	Expand
emporary Top Secret	ACTIVE		2021/05/25	DISS	3	Presidential Appointees of all Federal Government Agencies	ĥ
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emporary Top Secret	ACTIVE		2021/05/25	DIS	s	Presidential Appointees of all Federal Government Agencies	0
Access Information							
	Granted Date:	2021/06/02			Attestation Date		
Subject Category: Debrief Information		Presidential Appointees of all Fede	eral Government Agencies		Attestation Document	:	
Debriet Information	Debrief Date:				Debrief Type	:	
,	Access Removal Reason:				Access Removal Date		
	Debriefing SMO:				Debrief Comments	:	
Associated Relationships							
Туре	SM	0 Name	Begin Date	ICC	En	d Date	Term. Reason
	DISS	2021/05/28	-				

When expanded the Associated Relationships show to include Type, SMO Name, Begin Date, Industry Classification Code (ICC), End Date and Termination Reason.

DEFENSE COUNTERINTELLIGENCE AND SECURITY AGENCY

Grant Access

# **VISIT REQUESTS**

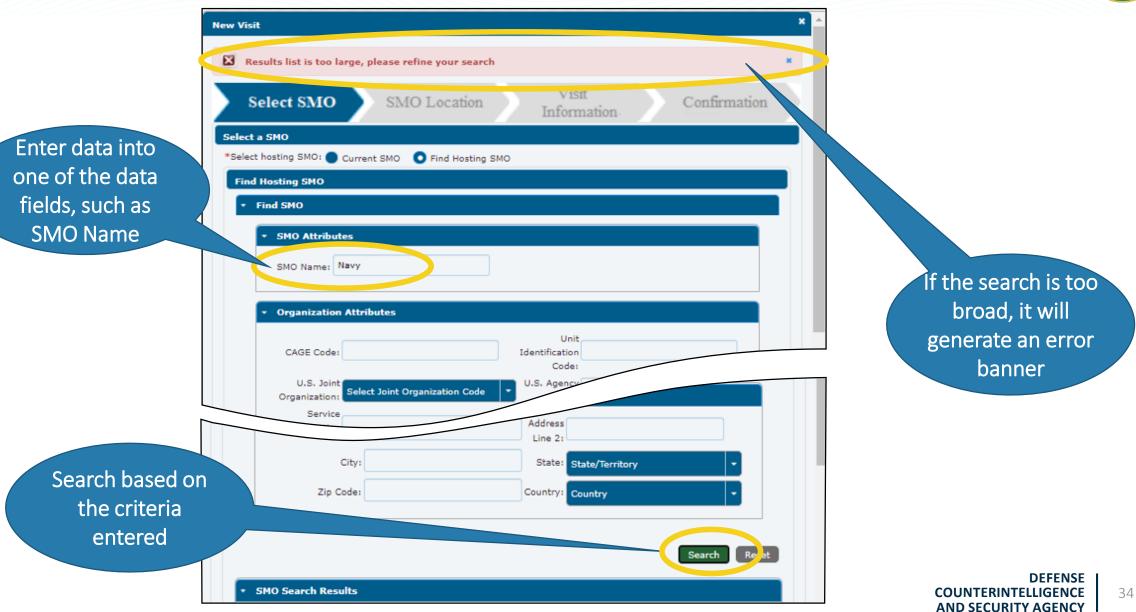


## **Create SMO Visit**



Communications     Task Inbox     Unread Notifications: 12427	About 3V5 A New Visit ATTENTION DISS USER Process model Please review the DISS 13.4.3	CT Last U
User Management	DISS 13.4.3 Enhanceme appears on the	Prod Deploym
My User Detail	Manage SMO Actions: Edit Affilia	User Guide Section(s 3.3.1.7 and 3.3.1.8
• SMO	Remove Suspend Access Lab Advent Workflow in JVS	3.5.1.42
View Current SMO View SMO Tree	The JVS User Manuze available within the JVS application. Once logged into JVS, select the Help link and you will be redirected to the JV     New Visit	S User Manual.
Search SMOs Create SMO Visit View SMO Visits Current SMO:	Select SMO SMO Location Visit Confirmation	es/
DISS  Set Default SMO	Select a SMO *Select hosting SMO: Current SMO Find Hosting SMO	er (CCC) with supporting documentation.
Organization     View Current Organization     Search Organizations	DISS Interfaces with the Central Verification System (CVS) as the scherel System of Record for alkability determinations     ATTENTION: Please he aware that the first time you login to DISS you will be a to reg     **When logging in with your PIV you must select the certificate that you registered to     ** This process will need to occur each time you receive a new or replacement PIV.     DISS will ONLY accept the DD FORM 2962 Volume 2, JAN 2020. This Personnel Security	Visit Information. Confirmation Request on the DCSA DISS we
Subject     View Subjects     Mass Subject Transfer     Mass Indoctrination	Contact the Customer Call Center (CCC) at 1-800-467-5526 or via E-mail at desa.net.el     Select SMO SMO Location Visit     Information Confirmation     SMO Name:	
Mass Debrief Subject Search:	Select Location Select a SMO (DISS) Location to host the visit:	
Enter SSN or Pseudo SSN	Existing SMO Location     Temporary Visit Location     No Location     CAGE Code:	Unit lentification Code:
Search Subjects Create Subject SII Search	Locations (1)       Addr.     City     State     Zip+Ext.     Country       576 47th Pl     Oakland     CA     94705     USA	J.S. Agency Code: Non U.S. Agency Code:
	Back Next Cancel Sub Agency Code:	





# Select SMO



MO Search Results	·• (••) <b>1</b> 2	3456789	10) 💌	(FI)				
SMO Name	Status	Organization		<u> </u>				Search Res
Navy	Active	Director of Administration and Management	F	SMO Search Results				
U.S. NAVY SUPPORT ELEMENT	Active	NSE Pulaski Cty			•	3456789	10 (**) (*1	
CENTER FOR ANTI- TERRORISM AND	Active	CONFORTAGE COA		SMO Name	Status	Organization	Organization Type	Facility Clearance
NAVY SECURITY FORCES	Active	COMFORTNGDCSA		Navy	Active	Director of Administration and Management	DoD Civilian Agency	Top Secret
				U.S. NAVY SUPPORT ELEMENT	Active	NSE Pulaski Cty	Uniformed Service	Secret
ch results ar sted at the	e			CENTER FOR ANTI- TERRORISM AND NAVY SECURITY FORCES	Active	COMFORTNGDCSA	Uniformed Service	Secret
ottom of the page				Llich	light the			Next

# **Visit Information**



	Select SMO SMO Location     Visit Details	Information Confirmation	
Fill in all pertinent nformation; at a minimum, all	*Visit Name: Army Birthday *Start Date: 2021/06/14 *Access Level: Select Visit Access Visit Notes:	*End Date: 2021/06/14 () *Reason: Select Visit Reason  Select Visit Reason Inspection Meeting Other Planning Conference Seminar	Pull downs provide a menu for Reason and
oxes with an *	*First Name: *Phone Number: Email:	*Last Name: Extension:	Access level
	Contact Notes: 500 characters remaining Back	Next Cincel	

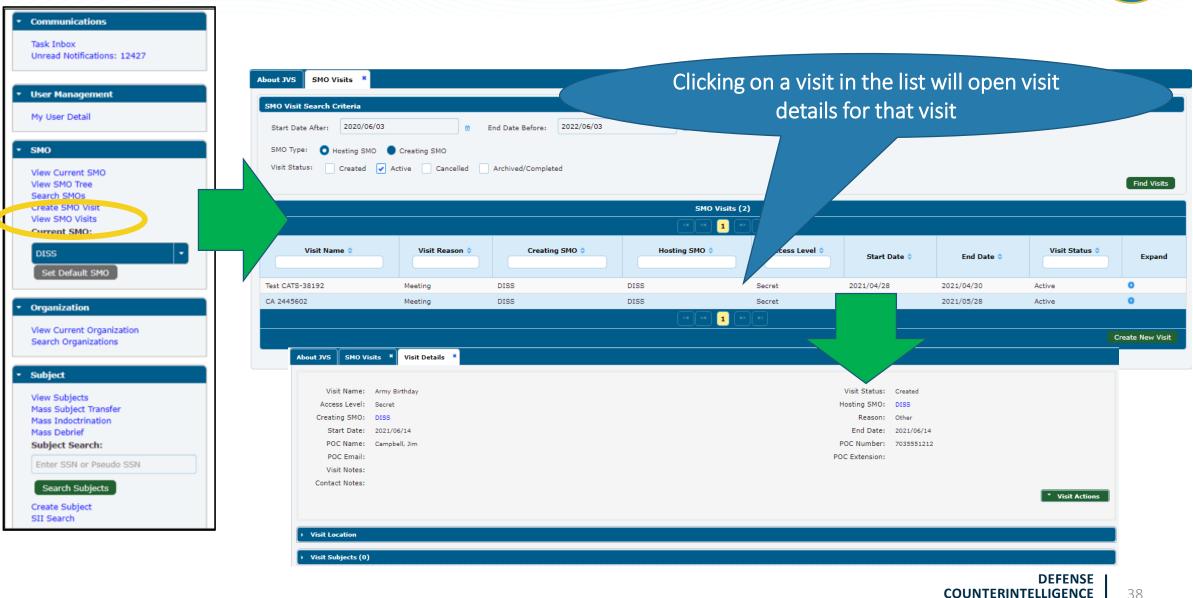
# **Visit Confirmation**



Visit			
Select SMO	SMO Location	Visit Information	Confirmation
MO Organization De	tails		
SMO Name: Organization: U.S. Agency Code:	Navy Director of Administration and Ma DLAM	Parent SMO: inagement Organization Typ Sub Agency Cod	
MO Location Details			
SMO Location Type:	New Location		
Address Line 1:	Big Boat	Address Line 2:	
City:	Bay City	State:	Arkansas
Zip Code:	71717	Country:	United States
/isit Details			
Visit Name:	Army Birthday		
Visit Start Date:	2021/06/14	Visit End Date:	2021/06/14
Visit Access Level:	Secret	Visit Reason:	Other
Visit Notes:			
Point of Contact Info	mation		
First Name:	G. I.	Last Name:	Joe
Phone Number:	7035551212	Extension:	
Email:			

Upon completion of the Visit information, a Confirmation page will appear: completing the process

## **View SMO Visits—Visit Management**



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### **View SMO Visits—Visit Actions**





# **TAKE-AWAYS**





- When searching SMOs in DISS the asterisk (\*) is not required for a "wild card" search
- DISS application works best with the following web browsers: Edge, Version 11 or above, Mozilla Firefox, or Chrome. Inactivity in DISS for more than 10 minutes will cause log out; a warning is posted at 8 minutes
- If you haven't been provisioned for the right SMO(s), and cannot see your hierarchy, you'll need to contact DCSA at <u>dcsa.dcsa-northern.dcsa-dvd.mbx.diss-provisioning@mail.mil</u> to request changes to your provisioned account
- If your hierarchy is inaccurate (missing SMOs, incorrect parent to child relationships, etc.) you will need to complete a Hierarchy Change Request (HCR) form
- Failure to login within 30 days will lock your account; 45 days the account will be deactivated

# **Support Contacts**



#### **Knowledge Center Inquiries**

#### Other DCSA Offices

DCSA Policy		ntico.DSS- policyhq@mail.mi		
DCSA Facebook	<u>https://v</u> holders	www.facebook.com/DCSA.Stake		
DCSA Twitter	<u>https://t</u>	twitter.com/DSSPublicAffair		
Background Investigations				
DCSA's System Liai	son	724-794-5612, Ext. 4600 or <u>eQIP@nbib.gov</u>		
For Technical Issue e-QIP	s with	866-631-3019		
For Agent's/ Invest Identity or Status	igator's	1-888-795-5673 or <u>RMFSIMSST@nbib.gov</u>		

DoD CAF Call Center			
Phone	301-833-3850* (SSOs and FSOs ONLY)		
Menu Options	5 -Industry		
Email	<u>dcsa.meade.dcsa-</u> <u>dvd.mbx.dodcaf-</u> <u>callcenter@mail.mil</u>		
* Temporarily suspended due to COVID-19			
DOHA			
Phone	866-231-3153		
Website	<u>dohastatus@ssdgc.osd.mil</u>		



# Q & A

