

The National Background Investigation Services (NBIS) is the federal government's integrated IT system for comprehensive personnel vetting — from case initiation to initial vetting, adjudication, and continuous vetting.

NBIS RELEASE 4.6.5

The Defense Counterintelligence and Security Agency (DCSA) has successfully deployed Release 4.6.5 of NBIS. This deployment adds enhanced capabilities for subject management and case initiation. These features are part of an ongoing NBIS release rollout, ensuring that all functionalities receive appropriate user acceptance testing in a phased approach. The following features are part of NBIS Release 4.6.5:

ENHANCEMENTS

- **Org Management Update:** Org Manager will only have permission to “deactivate” a persona when there are no other enabled organizations affiliated with the persona.
- **Reinvestigation Type Status on Agency Use Block (AUB):** When an Initiator, Subject Manager, FSO, or any other user with the initiate function selects the NAC (06A) case type in NBIS, the user will be presented with a conditional field named “Investigative Requirement” and will choose Initial or Reinvestigation. The user’s selection of Initial or Reinvestigation creates an additional attribute for the AUB that will be mapped and passed to PIPS for appropriate routing/processing. NBIS will no longer default all NACs (06A) case types to “initial.” Cases initiated after release and any cases initiated pre-release but not yet authorized will need that input. If no selection is made, the user will receive an error when trying to authorize to ISP.
- **Unacceptable Case Comment:** When a case has been returned from an ISP as unacceptable and is in the “Returned from ISP” status, all users with access to the “Review” tab will have expanded visibility, a new area under Automated Validation and above the “I have read...” check box, called “Unacceptable Case Notice,” which will detail the specific reason(s) the case was made unacceptable only when/if a case has been returned.
- **E-mail Address Duplication Verification:** During the initiation of a single subject’s investigation request, the system will validate that the primary email of the subject is not the primary email of another subject. If an error message is received regarding a duplicate email that needs resolved, please contact the Tier 1 helpdesk for assistance.

Further release details can be found on STEPP at <https://cdse.usalearning.gov/course/index.php?categoryid=308> and ServiceNow at https://esd.dcsa.mil/now/nav/ui/classic/params/target/kb_view.do%3Fsys_kb_id%3D152c5a4c97d542d0aa857ad11153afc5. For questions, please contact the Agency Support/System Liaison Helpline at 878-274-1171 or the Customer Engagement Team at 878-274-1765.

DEFENSE COUNTERINTELLIGENCE AND SECURITY AGENCY

Get the latest on NBIS at www.dcsa.mil/Systems-Applications/National-Background-Investigation-Services-NBIS/

