



# DEFENSE COUNTERINTELLIGENCE AND SECURITY AGENCY

## VOICE OF INDUSTRY DCSA MONTHLY NEWSLETTER

December 2020

(Sent on behalf of your ISR)

Dear FSO,

This monthly newsletter contains recent information, policy guidance, security education, and training updates. Please let us know if you have any questions or recommendations for information to be included.

### WHERE TO FIND THE “VOICE OF INDUSTRY” (VOI) NEWSLETTER

VOI Newsletters are posted for Facility Security Officers (FSOs) in the National Industrial Security System (NISS) Knowledge Base. Look for a monthly announcement on your NISS dashboard for each new VOI. VOI Newsletters are also found with important forms and guides on the Defense Counterintelligence and Security Agency (DCSA) website [Industry Tools Page](#) (VOIs are at the bottom). For more information on personnel vetting, industrial security, and other topics in the VOI, visit [www.dcsa.mil](http://www.dcsa.mil).

### TABLE OF CONTENTS

<b>NATIONAL INDUSTRIAL SECURITY PROGRAM (NISP) AUTHORIZATION OFFICE (NAO)</b> .....	<b>2</b>
<b>WINDOWS 10 UPDATE REMOVES VENDOR SUPPORT FOR ADOBE FLASH</b> .....	<b>2</b>
<b>NATIONAL ACCESS ELSEWHERE SECURITY OVERSIGHT CENTER (NAESOC)</b> .....	<b>2</b>
<b>NAESOC WEB PAGE</b> .....	<b>2</b>
<b>THE “NAESOC, NOW WHAT?” WEBINAR EVENT</b> .....	<b>2</b>
<b>IMPORTANCE OF CORRECT EMAIL ADDRESSES</b> .....	<b>2</b>
<b>BOOK A SPEAKING EVENT</b> .....	<b>2</b>
<b>NATIONAL INDUSTRIAL SECURITY SYSTEM (NISS)</b> .....	<b>3</b>
<b>NISS RELEASE 2.4.1</b> .....	<b>3</b>
<b>NISS NEEDS YOUR HELP TO HELP US HELP YOU!</b> .....	<b>3</b>
<b>DOD CONSOLIDATED ADJUDICATIONS FACILITY (DOD CAF)</b> .....	<b>3</b>
<b>UPDATE ON THE DEFENSE INFORMATION SYSTEM FOR SECURITY (DISS)</b> .....	<b>3</b>
<b>DOD CAF CALL CENTER</b> .....	<b>3</b>
<b>LOOKING FOR DOD CAF ADJUDICATIVE INFORMATION</b> .....	<b>4</b>
<b>VETTING RISK OPERATIONS CENTER (VROC)</b> .....	<b>4</b>
<b>PRIME CONTRACT NUMBER REQUIREMENT</b> .....	<b>4</b>
<b>PCL KNOWLEDGE CENTER INQUIRIES</b> .....	<b>4</b>
<b>CENTER FOR DEVELOPMENT OF SECURITY EXCELLENCE (CDSE)</b> .....	<b>4</b>
<b>CDSE WINS THE BRONZE!</b> .....	<b>4</b>
<b>UPDATED DGR ROLE AND RESPONSIBILITIES SHORT</b> .....	<b>5</b>
<b>TALES FROM THE INSIDE VOLUME 4 NOW AVAILABLE</b> .....	<b>5</b>
<b>MARCH GETTING STARTED SEMINAR – NOW VIRTUAL!</b> .....	<b>5</b>
<b>DECEMBER PULSE: CDSE SECURITY AWARENESS NEWSLETTER</b> .....	<b>5</b>
<b>NEW CASE STUDY AVAILABLE</b> .....	<b>5</b>
<b>NEW INSIDER THREAT JOB AID</b> .....	<b>5</b>
<b>2021 INDUSTRIAL SECURITY PROGRAM ANNUAL PLANNER</b> .....	<b>5</b>
<b>NEW INDUSTRIAL SECURITY AND INSIDER THREAT POSTERS</b> .....	<b>6</b>
<b>REGISTER NOW FOR DVSCI</b> .....	<b>6</b>
<b>UPCOMING SPEAKER SERIES</b> .....	<b>6</b>
<b>SOCIAL MEDIA</b> .....	<b>6</b>



## NATIONAL INDUSTRIAL SECURITY PROGRAM (NISP) AUTHORIZATION OFFICE (NAO)

---

### WINDOWS 10 UPDATE REMOVES VENDOR SUPPORT FOR ADOBE FLASH

Microsoft released Update KB4577586 to Windows 10, which removes Adobe Flash Player due to vendor end-of-support for the application effective December 31. This update applies to all versions of Windows 10 and Windows Server, as well as Windows 8.1. Customers will need to find alternative solutions for affected business critical applications and information systems. The removal of Adobe Flash will be automatic upon installation of the Windows Update, and the application cannot be directly re-installed.

Adobe Flash will still be installable on updated Windows systems as a third-party plug-in; however, the vendor (Adobe) will no longer provide security updates or manufacturer support. As such, after December 31, NISP authorized systems leveraging Adobe Flash on Windows systems will be categorized as operating "legacy" software/applications. This mandates removal of the application or the creation of a Plan of Action & Milestones for any current NISP-authorized information systems utilizing Adobe Flash, and must be addressed in submission of System Security Plans moving forward.

Cleared contractors should reach out to their assigned Information Systems Security Professional for additional information and guidance regarding this security-relevant update.

## NATIONAL ACCESS ELSEWHERE SECURITY OVERSIGHT CENTER (NAESOC)

---

### NAESOC WEB PAGE

The web page available for all of our customers has a new, user-friendly look. Check it out [here](#) to find the latest information on working with the NAESOC and key information available for maximizing the effectiveness of your facility's security program.

### THE "NAESOC, NOW WHAT?" WEBINAR EVENT

Still available for review, the October CDSE webinar can be found [here](#). Future webinars and webcasts are being planned. Have a suggestion for one? Please submit it to the [NAESOC Mailbox](#).

### IMPORTANCE OF CORRECT EMAIL ADDRESSES

Our lifeline to you is through accurate contact information. Please ensure your email addresses are current and accurate at all times in NISS.

### BOOK A SPEAKING EVENT

We are actively participating in Industry information sharing events and accepting invitations to virtual meetings. If you'd like a NAESOC team member to speak at one of your events, please email our [NAESOC Mailbox](#) to connect with our outreach and communications specialist.



## NATIONAL INDUSTRIAL SECURITY SYSTEM (NISS)

---

### NISS RELEASE 2.4.1

On December 7, NISS Release 2.4.1 occurred. This release included a few minor changes:

- Users with the Facility Clearance Verifier (FCV) role will see changes in the FCV notification. This includes the addition of the DCSA Field Office email address and the FSO email address, and the renaming of “Classified Overnight Address” to “Classified Overnight/Commercial Carrier Address.”
- Terminated Facility Security Clearances are no longer visible on the company’s legal structure.
- The “New Facility Profile Edit” button at the top of the screen was removed; use “Quick Link” to conduct a Facility Profile Update.

### NISS NEEDS YOUR HELP TO HELP US HELP YOU!

Through meetings with Industrial Security Representatives and organizations such as the National Classification Management Society, the NISS team has received feedback indicating Industry has suggestions for NISS requirements and enhancements. The NISS team has communicated frequently via VOI articles and emails on how to enter a help desk ticket for an issue and how to submit a requirement request for a desired enhancement or requirement. The team has been watching and waiting, but, so far, all has been silent. You, the people using the system, are in the best position to let us know where your needs are falling short or have yet to be met. This is why we need your help to help us help you! If you have any requirements that you feel the NISS Team needs to know, please send them to [NISS Requirements](#).

## DOD CONSOLIDATED ADJUDICATIONS FACILITY (DOD CAF)

---

### UPDATE ON THE DEFENSE INFORMATION SYSTEM FOR SECURITY (DISS)

DCSA is extending the JPAS to the DISS transition period ([see memorandum here](#)).

Not all functionality required for full transition from JPAS will be established in DISS on or before December 31; however, the eligibility records in DISS are reliable, based on consistent use of DISS to record adjudication results over the past 2 years, in addition to recurring data quality initiatives.

Until further notice, users may continue to use JPAS while we validate functionality and ensure historical data has successfully transferred to DISS.

DCSA remains committed to the successful transition from JPAS to DISS. Since October 1, DCSA has addressed functionality and data migration issues identified by DoD components and Industry, and continues to resolve these concerns.

DCSA will provide frequent updates to the user community. When required functionality is available and working properly in DISS, entities with corrected data will discontinue using JPAS.

### DOD CAF CALL CENTER

DoD CAF Call Center Representatives are here to assist you with your security clearance questions and concerns. Please email our representatives at [DoD CAF Call Center](#).



## LOOKING FOR DOD CAF ADJUDICATIVE INFORMATION

Please check out our resources located on the DCSA website at [DoD CAF](#). The DoD CAF offers a robust section of frequently asked questions ([FAQs](#)) from “What is a Security Clearance?” to “How does the DoD CAF determine if an individual can be granted eligibility for access to classified information and/or assignment to duties that have been designated national security sensitive?” The DoD CAF recently added information on Mental Health & Security Clearance to Destigmatize Seeking Mental Health Care under [Resources](#), which includes a downloadable fact sheet and one-pager entitled “Mental Health and Security Clearances.”

## VETTING RISK OPERATIONS CENTER (VROC)

---

### PRIME CONTRACT NUMBER REQUIREMENT

When submitting requests for Personnel Security Clearance (PCL) investigations in the Joint Personnel Adjudication System (JPAS), the prime contract number is a required field. DCSA may reject investigation submissions that don't include the prime contract number. This information is essential to validate contractor Personnel Security Investigation (PSI) submissions against their sponsoring Government Contracting Activities.

### PCL KNOWLEDGE CENTER INQUIRIES

In an effort to continue to protect our workforce during the COVID-19 pandemic, Personnel Security Inquiries (Option 1/Option 2) of the DCSA Knowledge Center have been suspended until further notice. We will continue to provide status updates via Defense Information System for Security (DISS) Customer Service Requests and [VROC email](#).

When calling (888) 282-7682, customers will have the following options for PCL inquiries to include e-QIP PIN Resets, Golden Questions and VROC:

- Industry Pin Resets: HANG UP and call the Applicant Knowledge Center at 724-738-5090 or email [DCSA Applicant Support](#)
- Assistance Requests: Submit an Assistance Request via JPAS or DISS
- All other PCL-related inquiries: Email the [PCL Questions Mailbox](#).

## CENTER FOR DEVELOPMENT OF SECURITY EXCELLENCE (CDSE)

---

### CDSE WINS THE BRONZE!

CDSE won a 2020 Brandon Hall Group Excellence in Technology Bronze Award under the category “Best Advance in Rewards and Recognition Technology” for our digital badging initiative (also known as the STEPP to PCM Migration). Each entry was subject to a rigorous judging process and evaluation by an international panel of independent Industry experts, and the Brandon Hall Group executive leadership team and senior analysts. Judging was based on the following criteria: fit the need, design of the program, functionality, innovation, and overall measurable benefits. CDSE's win was announced on December 10. See all the winners [here](#).



## UPDATED DGR ROLE AND RESPONSIBILITIES SHORT

An updated version of the Designated Government Representative (DGR) Role and Responsibilities short is now available! This short identifies the role and responsibilities of the DGR and can be viewed [here](#).

## TALES FROM THE INSIDE VOLUME 4 NOW AVAILABLE

CDSE recently made available “Tales from the Inside, Volume 4,” the latest in our series of vignettes highlighting positive outcomes in Insider Threat Programs. Learn how positive interventions mitigated risk and allowed a trusted employee to retain his position and remain a productive member of the workforce by visiting [Tales from the Inside Volume 4](#).

## MARCH GETTING STARTED SEMINAR – NOW VIRTUAL!

The next Getting Started Seminar for New Facility Security Officers (FSOs) is scheduled to start March 9, 2021 and is virtual! This course is not only a great way to get started as a new FSO, but also a way for experienced FSOs to keep informed of policy changes, procedural changes, emerging trends, threats, concerns, etc. Students work in collaboration with other security professionals, exploring security topics through practical exercises. To learn more and register today, visit [here](#).

## DECEMBER PULSE: CDSE SECURITY AWARENESS NEWSLETTER

We recently released the twelfth in a series of monthly security awareness newsletters called *CDSE Pulse*. December’s newsletter focused on Special Access Programs. Check out all the newsletters in the [DCSA Electronic Reading Room](#) or subscribe/update your current subscription to get the newsletter sent directly to your inbox by submitting your email address to [CDSE News](#).

## NEW CASE STUDY AVAILABLE

CDSE has released a new case study: *Shannon Stafford*. This case study highlights an Insider Threat incident related to illegally accessing and damaging a computer network. Check it out along with our [full Case Study Library](#).

## NEW INSIDER THREAT JOB AID

CDSE has posted a new Insider Threat job aid, Establishing Prevention, Assistance, and Response (PAR) Capabilities. This job aid explains what PAR Capabilities are and provides an example of how to implement them. Check out the new [PAR job aid](#) today!

## 2021 INDUSTRIAL SECURITY PROGRAM ANNUAL PLANNER

This job aid serves as a supplemental tool to help support and grow industrial security training and awareness within your organization. It combines performance support tools selected from various security content areas that comprise an industrial security discipline for each month. These can be utilized to promote security awareness throughout the year. View the planner at [here](#).



## NEW INDUSTRIAL SECURITY AND INSIDER THREAT POSTERS

CDSE has just released one new Insider Threat and two new Industrial Security posters:

- [Preparing for Success](#)
- [Moving Toward Success](#)
- [The Cultural Iceberg and Insider Risk](#)

Visit the poster sites to access the larger sizes for these new security posters. Help boost security awareness in your organization by sharing, downloading, and posting these posters today!

## REGISTER NOW FOR DVSCI

Sign up today for the 2021 DoD Virtual Security Conference for Industry (DVSCI) on February 10 - 11, 2021! This year's conference theme is "Back to Basics." The agenda will include updates on changes to the Industrial Security and Personnel Vetting policies and topics such as, "How to Run an Effective Insider Threat Program," "Controlled Unclassified Information," and more. The conference is designed for FSOs, Assistant FSOs, Directors of Security, Insider Threat Program Senior Officials, Information System Security Managers, and Senior Management Officials. Find out more and register [here](#).

## UPCOMING SPEAKER SERIES

CDSE invites you to participate in our upcoming December and January Speaker Series:

- The Ins and Outs of the Foreign Travel Brief  
Wednesday, January 20, 2021  
12:00 p.m. - 1:00 p.m. ET
- Insider Threat and Prevention, Assistance, and Response (PAR) Capabilities  
Thursday, January 28, 2021  
12:00 p.m. - 1:00 p.m. ET

Visit [CDSE Webinars](#) to sign up for both events and join the discussion!

## SOCIAL MEDIA

---

Connect with us on social media!

DCSA Twitter: [@DCSAgov](#)

DCSA Facebook: [@DCSAgov](#)

CDSE Twitter: [@TheCDSE](#)

CDSE Facebook: [@TheCDSE](#)