Lessons Learned and Best Practices from the NAESOC

NCMS 58th Annual Training Seminar

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Agenda

• The Uniqueness of the AE Facility
• Challenges
• Proven Skills for an effective FSO
• Best Practices
• Support Provided by the NAESOC
• Major Take-Aways
• Your Questions
What Makes an AE Facility Unique?

- Non-possessor
- Access to classified information elsewhere
- Service- or people- provider

**People** are the assets

- Different security focus: Insider Threat
Challenges and Tips to Overcome

- FSO wears multiple hats
- Small Security Staff
- Geographically dispersed employees
- Multiple contracts and reporting chains

→ Be Prepared ahead of time: processes, contacts, relationships
→ Leverage dispersed workforce for reporting and education
→ Know corporate decisions, changes
Proven Skills for an Effective FSO

- Effective executive management support to FSOs
- Good relationships with GCAs and Prime Contractors
- **Tested training** (Initial, Annual, Insider Threat, Special)
- **Tailored** Insider Threat Program plan
- Participation in NCMS or sharing events (ISACs, CI briefs at field offices)
Best Practices

Information at Your Fingertips

• Regularly check the NAESOC website and refer to our FAQ
• Include all supporting documentation for change condition packages
• Send a single request for NISS access (1 Business Day)
• Expedite NISS access approvals by verifying personnel are in NISS profile
• Ensure NISS profile is up to date
Involving Our GCA Partners

- **Partnerships** with GCA
- Maintain constant contact
- Align oversight requirements
- 360 degree CI support
How Does the NAESOC Support Industry?

Provided for **You:**

- Advise and Assist
- Continuous monitoring support
- Voice of Industry
- Collaboration with Field Support (ISR, FOC, RD, CI, ISSP)
- Briefings and presentations at sharing events
How Does the NAESOC Support Industry?

Information at Your Fingertips

- Website updates
- Specific job aids and templates
  https://www.dcsa.mil/mc/ctp/naesoc/
- Webinars
- Webex recordings
  https://www.cdse.edu/Training/Webinars-and-Conferences/Webinar-Archive/
How Does the NAESOC Support Industry?

Tools We Use

• Baseline Risk Matrices
• Dedicated analysts to identify vulnerabilities
• Escalation process to mitigate risk
• Referral to field special agents, as necessary
• Targeted engagements with Industry
• Security monitoring actions
Take Aways!

• PREPARE!

• Ensure NISS profile is updated and accurate

• Tailor your Insider Threat Program Plan and Self-Inspection, and review annually

• Know your reporting chain and business/organization structure

• Be on the lookout for our Webcast coming soon (Business Structures)
NAESOC Help-Desk Hours

Reach a live agent

Monday – Thursday: 9:00-11:00 am and 1:00 pm to 4:00 pm (ET)
Friday: 9:00 am – 2:00 pm (ET)

Allow one (1) business day for a response to e-mail and NISS messages and please do not send duplicate requests.
• Final Thoughts:

We’re all professionals in this together.

**NAEOSC Knowledge Center:** 1(888) 282-7682, option 7 (NAEOSC) and/or email:
Include **Facility Name & CAGE Code** on the **SUBJECT LINE**:

For **General Questions/Feedback:** dcsa.naesoc.generalmailbox@mail.mil

To report **Changed Conditions:** Create a changed condition package in NISS. If you have an upcoming changed condition or have questions regarding submitting a changed condition package, email the General Mailbox above.

To report **Security Violations:** NISS Messenger labeled “Message My ISR.”
QUESTIONS