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Lessons Learned and Best Practices from the NAESOC

NCMS 58th Annual Training Seminar

DEFENSE COUNTERINTELLIGENCE AND SECURITY AGENCY



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DEFENSE
COUNTERINTELLIGENCE
AND SECURITY AGENCY



Agenda

- The Uniqueness of the AE Facility
- Challenges
- Proven Skills for an effective FSO
- Best Practices
- Support Provided by the NAESOC
- Major Take-Aways
- Your Questions





What Makes an AE Facility Unique?

- Non-possessor
- Access to classified information elsewhere
- Service- or people- provider



People are the assets

- Different security focus:
Insider Threat



Challenges and Tips to Overcome



- FSO wears multiple hats
 - Small Security Staff
 - Geographically dispersed employees
 - Multiple contracts and reporting chains
- Be **Prepared** ahead of time: processes, contacts, relationships
 - Leverage dispersed workforce for reporting and education
 - Know corporate decisions, changes

Proven Skills for an Effective FSO



- Effective executive management support to FSOs
- Good relationships with GCAs and Prime Contractors
- **Tested training** (Initial, Annual, Insider Threat, Special)
- Tailored Insider Threat Program plan
- Participation in NCMS or sharing events (ISACs, CI briefs at field offices)





Best Practices

Information at Your Fingertips

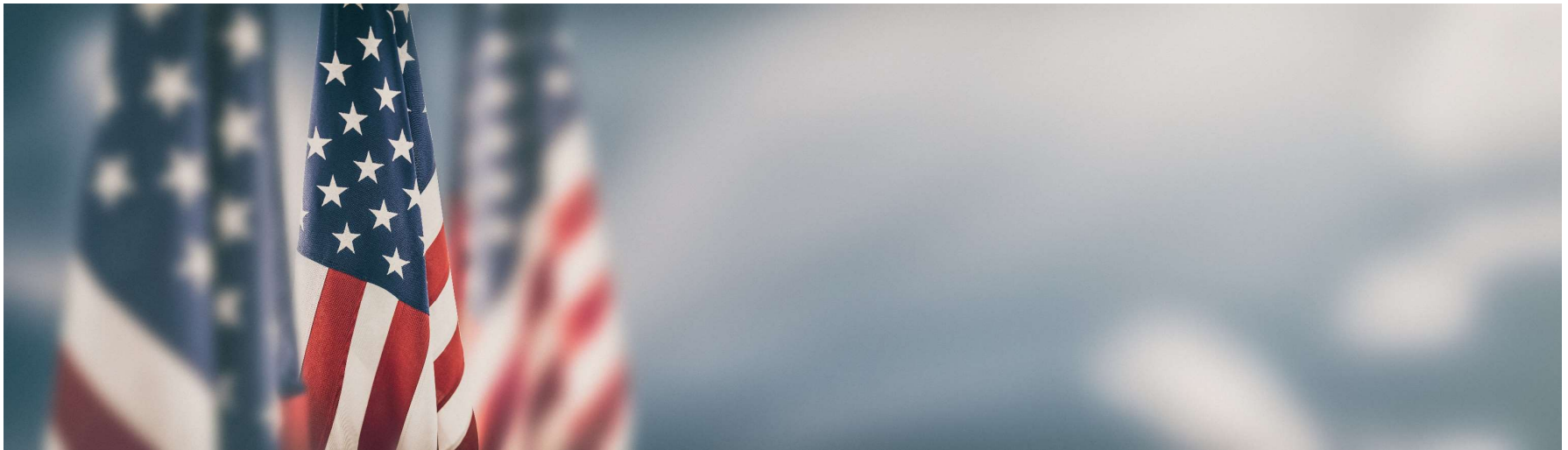
- Regularly check the NAESOC [website](#) and refer to our FAQ
- Include all supporting documentation for change condition packages
- Send a single request for NISS access (1 Business Day)
- Expedite NISS access approvals by verifying personnel are in NISS profile
- Ensure NISS profile is up to date



Involving Our GCA Partners



- **Partnerships** with GCA
- Maintain constant contact
- Align oversight requirements
- 360 degree CI support



How Does the NAESOC Support Industry?



Provided for You:

- Advise and Assist
- Continuous monitoring support
- Voice of Industry
- Collaboration with Field Support (ISR, FOC, RD, CI, ISSP)
- Briefings and presentations at sharing events





How Does the NAESOC Support Industry?

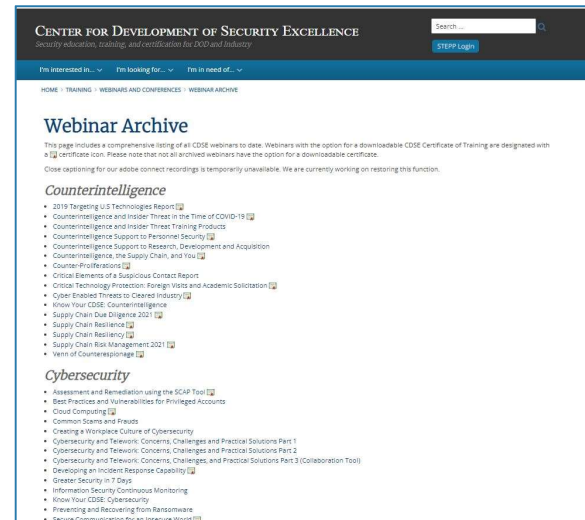
Information at Your Fingertips

- Website updates
- Specific job aids and templates

<https://www.dcsa.mil/mc/ctp/naesoc/>

- Webinars
- Webex recordings

<https://www.cdse.edu/Training/Webinars-and-Conferences/Webinar-Archive/>

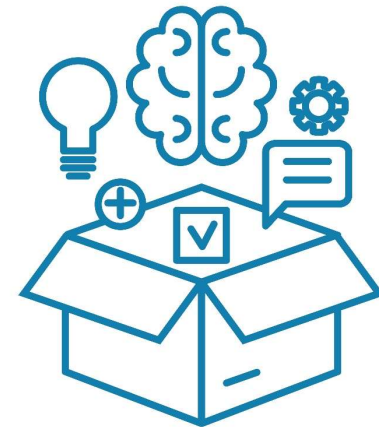


How Does the NAESOC Support Industry?



Tools We Use

- Baseline Risk Matrices
- Dedicated analysts to identify vulnerabilities
- Escalation process to mitigate risk
- Referral to field special agents, as necessary
- Targeted engagements with Industry
- Security monitoring actions





Take Aways!

- PREPARE!
- Ensure NISS profile is updated and accurate
- Tailor your Insider Threat Program Plan and Self-Inspection, and review annually
- Know your reporting chain and business/organization structure
- Be on the lookout for our Webcast coming soon (Business Structures)



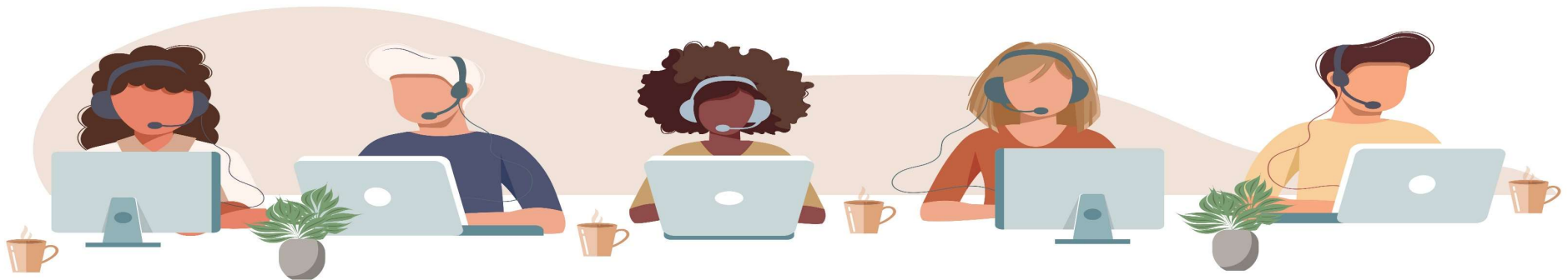


NAESOC Help-Desk Hours

Reach a live agent

Monday – Thursday: 9:00-11:00 am and 1:00 pm to 4:00 pm (ET)
Friday: 9:00 am – 2:00 pm (ET)

Allow one (1) business day for a response to e-mail and NISS messages and please do not send duplicate requests.





Putting It All Together

- Final Thoughts:

We're all professionals in this together.

NAESOC Knowledge Center: 1(888) 282-7682, option 7 (NAESOC)
and/or email:

Include Facility Name & CAGE Code on the SUBJECT LINE:

For *General Questions/Feedback*: dcsa.naesoc.generalmailbox@mail.mil

To report *Changed Conditions*: Create a changed condition package in NISS. If you have an upcoming changed condition or have questions regarding submitting a changed condition package, email the General Mailbox above.

To report *Security Violations*: NISS Messenger labeled "Message My ISR."



QUESTIONS