NISP eMASS
Training Access & Procedures for Cleared Industry

Date: October 17, 2019
Version: 4.0

Introduction
The NISP eMASS Training & Access Procedures provide instructions on how to access:
- DISA eMASS Computer Based Training (CBT)
- DoD Cyber Awareness Challenge (CAC) Training

Acquiring Access (Prerequisites)
Cleared Industry users requiring access to the DISA eMASS (CBT) and DoD Cyber Awareness Challenge (CAC) training, must have DoD PKI certificates on an:

External Certification Authority (ECA) Certificate.

NOTE: Cleared Industry users must possess a DoD CAC or ECA certificate to access required training.

RMF Knowledge Service (KS) eMASS Computer Based Training (CBT)

Accessing RMF KS site
Users with an ECA certificate must request sponsorship from the designated Information Systems Security Professional (ISSP) in order to access the DISA eMASS CBT via the RMF Knowledge Service (KS).

To request access to the RMF KS site, execute the following procedures:

1. Access the RMF KS portal at:
   https://rmfks.osd.mil/rmf/Pages/default.aspx
2. Click on the [LOGIN] button at the bottom of the RMF KS webpage.
3. Click the appropriate [ECA Certificate] on the Windows Security Alert Box.

NOTE: If multiple certificates are presented, Cleared Industry users must select the certificate associated with the National Industrial Security Program (NISP).

RMF KS Sponsorship Request Form

SPONSORSHIP REQUEST FORM will appear. Complete the form as follows:

1. Enter the User Information in the TOP PORTION.
2. Go the BOTTOM PORTION.
3. Choose the EMAIL or NAME option from the Drop Down.
4. Enter the **ASSIGNED ISSP SPONSOR** email or name.
5. Click the **FIND SPONSOR** button.
6. Click on **ASSIGNED ISSP SPONSOR** email or name.
7. Submit FORM.
8. A Sponsorship Request Received confirmation should appear.

**NOTE:** The assigned ISSP will receive the sponsorship request notification for approval. Once approved, the Cleared Industry user will receive a notification from the RMF KS site.

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eMASS Training Link

Users will now have access to the eMASS CBT:


**NOTE:** Select the “View All” Role when conducting the training.

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**DoD Cyber Awareness Challenge (CAC) Training Instructions**

1. Go to DISA Cyber Awareness Challenge training at:
2. Select “Launch Training” under the Cyber Awareness Challenge Description.
3. Select “Start New Session”.
4. Complete Training and save a copy of the completion certificate.

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**Important Notes**

**Difficulty Accessing eMASS Training**

Ensure that the PKI/ECA certificates are those associated with the National Industrial Security Program (NISP) system.

If multiple PKI/ECA certificates are available for the Cleared Industry company, ensure the NISP system associated ECA certificate is selected.

**Difficulty Accessing RMF Knowledge Service**

If you have an ECA and cannot login to the RMF KS, send an email to the RMF Technical Inquiries Team at:

osd.pentagon.dod-cio.mbx.support-rmfknowledgeservice@mail.mil

The following information must be included with each help desk ticket submission:

1. Contact information
2. Domain: NIPR
3. Errors: What type of error? What does the error say? When do you receive the error (if possible, attach a screenshot)?
Additional Helpdesk Information

DISA eMASS Service Desk:
disa.meade.id.mbx.emass-tier-iii-support@mail.mil
disa.global.servicedesk.mbx.ma-ticket-request@mail.mil

DCSA NAO eMASS Team:
dcsa.quantico.dcsa.mbx.emass@mail.mil