NISP eMASS
Training Access & Procedures for
Cleared Industry

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Introduction

The NISP eMASS Training & Access Procedures provide instructions on how to access:

- DISA eMASS Computer Based Training (CBT)
- DoD Cyber Awareness Challenge (CAC) Training

Aquiring Access (Prerequisites)

Cleared Industry users requiring access to the DISA eMASS (CBT) and DoD Cyber Awareness Challenge (CAC) training, must have DoD PKI certificates on an:

External Certification Authority (ECA) Certificate.

NOTE: Cleared Industry users must possess a DoD CAC or ECA certificate to access required training.

RMF Knowledge Service (KS) eMASS Computer Based Training (CBT)

Accessing RMF KS site

Users with an ECA certificate must **request sponsorship** from the designated **Information Systems Security Professional (ISSP)** in order to access the DISA eMASS CBT via the RMF Knowledge Service (KS).

To request access to the RMF KS site, execute the following procedures:

1. Access the RMF KS portal at:
   https://rmfks.osd.mil/rmf/Pages/default.aspx
2. Click on the [**LOGIN**] button at the bottom of the RMF KS webpage.
3. Click the appropiate [**ECA Certificate**] on the Windows Security Alert Box.

NOTE: If multiple certificates are presented, Cleared Industry users must select the certificate associated with the National Industrial Security Program (NISP).

RMF KS Sponsorship Request Form

SPONSORSHIP REQUEST FORM will appear. Complete the form as follows:

1. Enter the User Information in the **TOP PORTION.**
2. Go the **BOTTOM PORTION.**
3. Choose the **EMAIL** or **NAME** option from the Drop Down.

4. Enter the **ASSIGNED ISSP SPONSOR** email or name.
5. Click the **FIND SPONSOR** button.
6. Click on **ASSIGNED ISSP SPONSOR** email or name.
7. Submit **FORM.**
8. **A Sponsorship Request Received** confirmation should appear.

NOTE: The assigned ISSP will receive the sponsorship request notification for approval. Once approved, the Cleared Industry user will receive a notification from the RMF KS site.

eMASS Training Link	Users will now have access to the eMASS CBT: **https://rmfks.osd.mil/rmfresources/eMASS/CBT_Sept2018/index.aspx**
	NOTE: Select the "View All" Role when conducting the training.

DoD Cyber Awareness Challenge (CAC) Training Instructions

1. Go to DISA Cyber Awareness Challenge training at: **https://public.cyber.mil/training/cyber-awareness-challenge/**
2. Select "**Launch Training**" under the Cyber Awareness Challenge Description.
3. Select "**Start New Session**".
4. Complete Training and save a copy of the completion certificate.

Important Notes

Difficulty Accessing eMASS Training	Ensure that the PKI/ECA certificates are those associated with the National Industrial Security Program (NISP) system.
	If multiple PKI/ECA certificates are available for the Cleared Industry company, ensure the NISP system associated ECA certificate is selected.
Difficulty Accessing RMF Knowledge Service	If you have an ECA and cannot login to the RMF KS, send an email to the RMF Technical Inquiries Team at: **osd.pentagon.dod-cio.mbx.support-rmfknowledgeservice@mail.mil**
	The following information must be included with each help desk ticket submission:

1. Contact information
2. Domain: NIPR
3. Errors: What type of error? What does the error say? When do you receive the error (if possible, attach a screenshot)?

Additional Helpdesk Information	**DISA eMASS Service Desk:** disa.meade.id.mbx.emass-tier-iii-support@mail.mil disa.global.servicedesk.mbx.ma-ticket-request@mail.mil **DCSA NAO eMASS Team:** dcsa.quantico.dcsa.mbx.emass@mail.mil