



# DEFENSE COUNTERINTELLIGENCE AND SECURITY AGENCY

## VOICE OF INDUSTRY DCSA MONTHLY NEWSLETTER

March 2022

Dear FSO (sent on behalf of your ISR),

This monthly newsletter contains recent information, policy guidance, and security education and training updates. Please let us know if you have any questions or recommendations for information to be included.

### WHERE TO FIND THE "VOICE OF INDUSTRY" (VOI) NEWSLETTER

VOI Newsletters are posted for Facility Security Officers (FSOs) in the National Industrial Security System (NISS) Knowledge Base. Look for a monthly announcement on your NISS dashboard for each new VOI. VOI Newsletters are also found with important forms and guides on the Defense Counterintelligence and Security Agency (DCSA) website [Industry Tools Page](#) (VOIs are at the bottom). For more information on personnel vetting, industrial security, and other topics in the VOI, visit [www.dcsa.mil](http://www.dcsa.mil).

### TABLE OF CONTENTS

|   |          |
|---|----------|
| <b>DEFENSE INFORMATION SYSTEM FOR SECURITY (DISS)</b> .....                     | <b>2</b> |
| <b>TRANSITIONING INDUSTRY HIERARCHY DATA FROM DISS TO NBIS</b> .....            | <b>2</b> |
| <b>SPECIAL REQUEST: DISS SECURITY MANAGERS AND FSOS</b> .....                   | <b>2</b> |
| <b>QUALITY MANAGEMENT PROGRAM</b> .....   | <b>2</b> |
| <b>SECURITY IN DEPTH VIDEO</b> .....  | <b>2</b> |
| <b>COUNTERINTELLIGENCE PARTNERSHIP WEBINAR</b> .....                            | <b>3</b> |
| <b>NATIONAL ACCESS ELSEWHERE SECURITY OVERSIGHT CENTER (NAESOC)</b> .....       | <b>3</b> |
| <b>NATIONAL INDUSTRIAL SECURITY SYSTEM (NISS)</b> .....                         | <b>4</b> |
| <b>NISS V2.6.1 RELEASE</b> .....  | <b>4</b> |
| <b>DCSA DOD CAF (ADJUDICATIONS) DIRECTORATE</b> .....                           | <b>4</b> |
| <b>LOOKING FOR DCSA DOD CAF (ADJUDICATIONS) INFORMATION AND RESOURCES</b> ..... | <b>4</b> |
| <b>DCSA ADJUDICATIONS CALL CENTER</b> .....                                     | <b>4</b> |
| <b>VETTING RISK OPERATIONS (VRO)</b> .....                                      | <b>5</b> |
| <b>REMINDER ON TIMING OF ELECTRONIC FINGERPRINT TRANSMISSION</b> .....          | <b>5</b> |
| <b>BREAK IN SERVICE</b> .....   | <b>5</b> |
| <b>BREAK IN ACCESS</b> .....  | <b>5</b> |
| <b>UPDATED INDUSTRY ENROLLMENT GUIDANCE</b> .....                               | <b>5</b> |
| <b>CENTER FOR DEVELOPMENT OF SECURITY EXCELLENCE (CDSE)</b> .....               | <b>6</b> |
| <b>MARCH PULSE: CDSE SECURITY AWARENESS NEWSLETTER</b> .....                    | <b>6</b> |
| <b>NEW CASE STUDIES</b> .....   | <b>6</b> |
| <b>REGISTER NOW FOR UPCOMING WEBINAR</b> .....                                  | <b>6</b> |
| <b>ACE DIGITAL BADGES NOW AVAILABLE</b> .....                                   | <b>6</b> |
| <b>2021 HORIZON AWARDS</b> .....  | <b>7</b> |
| <b>SOCIAL MEDIA</b> .....   | <b>7</b> |



## DEFENSE INFORMATION SYSTEM FOR SECURITY (DISS)

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### TRANSITIONING INDUSTRY HIERARCHY DATA FROM DISS TO NBIS

DCSA will begin to transition Industry hierarchy data from DISS to the National Background Investigation Services (NBIS) system on April 1. As part of this data migration, DCSA will move information from NISS — the authoritative source for facility clearances, and DISS — the personnel security system of record and source of hierarchy used to manage personnel security programs. For more information and tips on how to prepare, please visit the [Industry Onboarding](#) website to review the DISS to NBIS Industry Hierarchy Preparation Guidance.

### SPECIAL REQUEST: DISS SECURITY MANAGERS AND FSOs

Attention all Security Managers and Facility Security Officers: to help DCSA streamline the adjudication process, please be sure to validate, and, if necessary, update your point of contact information in DISS.

Current points of contact information (phone number and email addresses) assist adjudicators, who determine security clearance eligibility, to quickly obtain additional information about military members, federal employees, or contractors who require access to classified national security information.

If you are unable update your contact information in DISS, please submit a ticket by calling the Customer Engagements Team (CET) at 724-794-7765 or sending an email to the [NBIS Contact Center Mailbox](#).

## QUALITY MANAGEMENT PROGRAM

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DCSA's Industrial Security Directorate (ISD) is excited to announce the implementation of a nationwide Quality Management Program (QMP) within the Industrial Security Representative (ISR) ranks. This is an internal DCSA program with the goal of strengthening the consistency of ISR actions when conducting security reviews from coast-to-coast. While the program sounds new, it builds upon our long-standing Field Office Chief (FOC) ride-along process coupled with the refinement of our internal procedures. No action is required from our contractor security teams; however, there will be more of a presence by the FOC alongside the ISR during security reviews. To be clear, the FOC is observing the ISR for consistency and adherence to ISD internal procedures. The QMP will allow ISD to glean trends of ISR actions across the country and in turn improve our internal processes and internal procedures. The program will inform training sessions for the ISRs to improve consistency when interacting with Industry. The QMP launches on April 1.

## SECURITY IN DEPTH VIDEO

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Security in Depth (SID) refers to the multiple layers of security used to safeguard an asset. These security measures function in concentric layers, utilizing a combination of different security measures and procedures to further enhance the protection of a resource. Security in Depth adds layers of protection that further enable the security manager to deter, detect, delay, and deny unauthorized intrusions. This video will help explain what SID is, why it is important, how to implement SID, and how it is approved. This video can be found on the [32 CFR Part 117 NISPOM Rule](#) page by selecting Resources under the blue button mid-page.



## COUNTERINTELLIGENCE PARTNERSHIP WEBINAR

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In recognition of Supply Chain Integrity Month, the Counterintelligence Partnership Branch will host an unclassified webinar, "Supply Chain Risk Management," presented by subject matter experts from the Air Force Office of Special Investigations. The webinar will focus on foreign intelligence entities' intent and techniques to exploit U.S. supply chains. Participants will learn about the risk and their role in recognizing and reporting suspicious activity. The webinar is free and open to personnel from cleared industry, and will be conducted virtually on April 21 from 1:00 – 2:30 PM ET. Please register using this [invitation](#).

## NATIONAL ACCESS ELSEWHERE SECURITY OVERSIGHT CENTER (NAESOC)

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Interested in the latest information for your NAESOC facility? Check out the latest information and resources available on the [NAESOC Web Page](#):

### NAESOC Latest Tab –

- Find out about how you can talk live to a NAESOC Help Desk Agent.
- Learn first-hand about NAESOC operations. Mark your calendars for the NAESOC's live presentation at the 58th NCMS National Seminar, June 21-23, in Minneapolis, MN. Be sure to come and learn about Insights and Best Practices for Companies Supported by the NAESOC.
- Download your Threat Baseball Cards. NAESOC has developed this counterintelligence tool to support your Insider Threat and Counterintelligence Awareness programs.

### Insider Threat Tab –

- Find important information on Insider Threat reporting with the new "Counterintelligence Awareness and Reporting for NAESOC Facilities" webex.
- Check out links to new Insider Threat Case Studies published by CDSE.
- Browse and select from the many CDSE Insider Threat Resources provided to support your awareness and program's effectiveness.

### Frequently Asked Questions (Check Here First!) Tab –

- Find out about and enroll in the next FSO Getting Started Seminar from CDSE.
- See the updates and link on Controlled Unclassified Information.
- Find links and information on your DISS questions.
- Download NATO, COMSEC, and CNWDI briefing forms.



# NATIONAL INDUSTRIAL SECURITY SYSTEM (NISS)

## NISS V2.6.1 RELEASE

The NISS team is happy to announce NISS v2.6.1 was released on March 7. This deployment included updates to the FCL Upgrade Workflow, as well as enhanced messaging features.

The following UPDATED user guides and NEW eLearning videos have been posted to the NISS Knowledge Base, to walk users through the new system:

- Enhanced Messaging Features – User Guide (Feb. 2022)
- How to Request a Facility Clearance (FCL) Upgrade – Job Aid (Mar. 2022)
- Messaging in NISS (Mar. 2022) – eLearning Video

## DCSA DOD CAF (ADJUDICATIONS) DIRECTORATE

### LOOKING FOR DCSA DOD CAF (ADJUDICATIONS) INFORMATION AND RESOURCES

Please check out our latest resource on SCI Eligibility Process for Denials and Revocations located on the DCSA website at the [Adjudications Resources](#) page under the Resources tab. The SCI Eligibility one-pager provides steps to assist the FSO or security manager when SCI is denied or revoked for contractor personnel.

In addition, we offer a robust section of Frequently Asked Questions on ‘Who issues a security clearance’ to ‘How does the CAF determine if an individual can be granted eligibility for access to classified information and/or assignment to duties that have been designated national security sensitive’ located at the [Adjudications FAQs](#) page.

We also have a variety of Adjudications communication products to include DCSA Adjudications Services, Reciprocity Guide and Program one pagers, and fact sheets covering Mental Health and Security Clearances. These informational documents are for your convenience and can easily be downloaded and printed from the Resources tab at [Adjudications Resources](#).



### DCSA ADJUDICATIONS CALL CENTER

The DCSA Adjudications Call Center is available by telephone or email for inquiries. Please call 301-833-3850 or email at [DCSA Adjudications Call Center](#). We look forward to hearing from you.



## VETTING RISK OPERATIONS (VRO)

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### REMINDER ON TIMING OF ELECTRONIC FINGERPRINT TRANSMISSION

As we move closer to full implementation of TW 2.0, VRO continues to work diligently to partner with Industry to get cleared people to work faster and more efficiently all while effectively managing risk. To maintain our interim determination timeliness goals, we ask that electronic fingerprints be submitted at the same time or just before an investigation request is released to DCSA in DISS.

Fingerprint results are valid for 120 days, the same amount of time for which Electronic Questionnaires for Investigations Processing (e-QIP) signature pages are valid. Therefore, submitting electronic fingerprint at the same time or just before you complete your review for adequacy and completeness, should prevent an investigation request from being rejected for missing fingerprints.

### BREAK IN SERVICE

A break in service occurs when a cleared contractor terminates the employment of an employee with eligibility for access to classified information regardless of the reason for the termination. Upon termination, the employee is debriefed from access and separated. As we move towards full implementation of Trusted Workforce 1.25 reform efforts, additional procedural changes will likely occur.

As it stands, FSOs are required to submit an initial investigation request if there is no eligibility on the subject's record in DISS. VRO will conduct an interim eligibility determination and release for an initial investigation.

If the subject has current eligibility and is not enrolled in Continuous Vetting (CV) an updated SF-86 must be submitted to the VRO. VRO will review the SF-86 using a risk-based approach for deferment into CV or release for investigation.

### BREAK IN ACCESS

If the individual was previously enrolled in CV and their CV enrollment history displays "deferred investigation," they are considered in scope for their investigation and will not need a new SF-86 or subsequent investigation. While a break in access does not typically necessitate a new SF-86, it may be requested in some instances. It is important to note that eligibilities do not expire, but it is necessary for the FSO to maintain cognizance of their subject's eligibility and access statuses. Ultimately, an FSO can grant the access in DISS if the subject has an active eligibility.

### UPDATED INDUSTRY ENROLLMENT GUIDANCE

For additional guidance regarding CV enrollment, refer to the latest News on the DCSA website, [Industry Enrollment in CV](#).





## CENTER FOR DEVELOPMENT OF SECURITY EXCELLENCE (CDSE)

### MARCH PULSE: CDSE SECURITY AWARENESS NEWSLETTER

We recently released the CDSE Pulse, a monthly security awareness newsletter that features topics of interest to the security community. In addition, we share upcoming courses, webinars, and conferences. The March newsletter focused on Certification. Check out all the newsletters in the [CDSE Electronic Library](#) or subscribe/update your current subscription to get the newsletter sent directly to your inbox by submitting your email address to [CDSE News!](#)

### NEW CASE STUDIES

CDSE added new case studies to the case study library:

- **Russel Langford** – A case of kinetic violence
- **Song Guo Zheng** – A case of economic espionage

Visit our [Case Study Library](#) to view our all our products.

### REGISTER NOW FOR UPCOMING WEBINAR

CDSE invites you to participate in our upcoming webinar:

Supply Chain Past, Present, and Future 2022  
Thursday, April 7, 2022  
12:00 – 1:00 p.m. ET

In support of the National Counterintelligence and Security Center (NCSC) Supply Chain Integrity Month this April, FBI Supervisory Special Agent Matt Halvorsen, representing NCSC, will go in-depth on recent Supply Chain Executive Orders and what they mean for the future of Supply Chain integrity. Register today at [CDSE Webinars and Conferences](#).

### ACE DIGITAL BADGES NOW AVAILABLE

CDSE recently launched the CDSE Digital Badging and Transcript Service for courses with an American Council on Education's (ACE) College Credit Recommendation. Students who have completed a CDSE ACE Credit Recommended course are eligible to receive a Digital Badge through the Credly website. Digital badges are electronic representations of traditional paper certificates and offer several benefits:

- Provides verified digital recognition for acquiring new skills.
- Allows hiring managers to easily validate acquired competencies
- Third parties can verify status of credentials in seconds online
- Easily share accomplishments and skill sets on social media
- Send official transcripts directly from Credly website

To learn more about the services offered and request a CDSE ACE Digital Badge or transcript visit [My Certificates/Digital Badges/Transcripts](#).



## 2021 HORIZON AWARDS

CDSE won six Horizon Interactive Awards and was recognized as a Distinguished Agency in the 2021 competition. CDSE received six bronze trophies for the following CDSE products:

- Department of Defense (DoD) Mandatory Controlled Unclassified Information (CUI) – Training/eLearning Websites (Bronze)
- “Communication Products” PSA Video – Advertisement/Commercial (Bronze)
- “Professional Affiliations” PSA Video – Advertisement/Commercial (Bronze)
- “Industry” PSA Video – Advertisement/Commercial (Bronze)
- “Education vs. Training” PSA Video – Instructional (Bronze)
- “Insider Threat Overview for FSOs” Video - Instructional (Bronze)

The Horizon Interactive Awards is a prestigious international competition recognizing outstanding achievement among interactive media producers. In its 20th year, the Horizon Interactive Awards recognize the best websites, videos, online advertising, print media, and mobile applications. Learn more at the [Horizon Interactive Awards](#) website.

## SOCIAL MEDIA

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Connect with us on social media!

DCSA Twitter: [@DCSAgov](#)

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CDSE Twitter: [@TheCDSE](#)

CDSE Facebook: [@TheCDSE](#)