



DSS Monthly Newsletter  
**March 2016**

Dear FSO,

This is the monthly email containing recent information, policy guidance, security education and training updates. If you have any questions or recommendations for information to be included, please feel free to let us know.

**DSS INTRODUCES ITS NEW DIRECTOR**

Mr. Dan Payne, formerly the Deputy Director of the National Counterintelligence and Security Center, has been selected as the 13<sup>th</sup> Director, Defense Security Service (DSS). Mr. Payne is a career counterintelligence officer with the Central Intelligence Agency (CIA) who has spent more than 30 years in the field of counterintelligence. Mr. Payne joined the National Counterintelligence and Security Center from a position at CIA as a Deputy Chief of South Asia Division. Mr. Payne's previous senior assignments at CIA include Deputy Chief, Counterintelligence Center; Assistant Inspector General for Investigations; Deputy Director, Counterterrorism Center for Counterintelligence; and Deputy Chief, Counterespionage Group.

After his graduation from Ball State University in 1981, Mr. Payne served as a Special Agent for the Defense Investigative Service, Edwards Air Force Base, Calif. Mr. Payne joined CIA's Office of Security in 1984, and became involved in counterespionage work beginning in 1985. Mr. Payne was one of the original officers involved in the hunt for a penetration of CIA which morphed into the investigation of Aldrich Ames. Mr. Payne was the lead investigator in the Ames Investigation. Mr. Payne was also involved in numerous other espionage investigations and founded the use of financial forensic techniques to identify spies in the U.S. Government.

Mr. Payne is the recipient of the National Intelligence Medal of Achievement, CIA's Intelligence Commendation Medal, NCS's Donovan Award, and The George Bush Medal for Excellence in Counterterrorism.

**ODAA INTRODUCES FREQUENTLY ASKED QUESTIONS (FAQs) WEBPAGE**

In response to questions received during the last few months, the Office of the Designated Approving Authority has created a FAQs page to address common questions from Industry. You can find it [here](#). If you have additional questions to add, email [ODAA@dss.mil](mailto:ODAA@dss.mil).

## **e-FCL NISP PSI DATA COLLECTION IS OPEN**

DSS data collection of National Industrial Security Program (NISP) Personnel Security Investigation Projections is now open and can be accessed through the Electronic Facility Clearance (e-FCL) system.

Data collection will be available for a four week period beginning March 14, 2016 and ending April 14, 2016.

Please note that submitting PSI projections is independent of e-FCL package submissions; submitting information related to the facility clearance is not required as part of the PSI data collection.

A quick tutorial video can be found at (<http://www.dss.mil/diss/efcl.html> under "Alerts") to assist in completing the PSI projections. For the best viewing of this video, hover your cursor over the link on the webpage, right-click and "save target as ...", so that you're saving the video to your computer. It can be viewed using Windows Media Player, QuickTime, and VLC Player.

We look forward to your participation. If you have any questions, please contact [PSIprogram@dss.mil](mailto:PSIprogram@dss.mil).

## **e-QIP PROCESSING**

Under the spending limitations of the Continuing Resolution in place during the first quarter of fiscal year 2016, DSS did not receive authority to fully fund Personnel Security Investigations for Industry (PSI-Is) until 11 January 2016.

- As a result, DSS had to limit the number of investigation requests (e-QIP) submitted to OPM to stay within its budget authority. This resulted in a delay in processing some investigations from the first quarter.
- Now that a fiscal year 2016 budget is in place, DSS resumed full processing of PSI-Is starting with the oldest cases in the inventory. PSMO-I worked down the backlog of approximately 11,000 e-QIPs and are now submitting based on PSI-I funding allocations. We will prioritize e-QIP submissions base on KMP status, Initials, and PRs.

## **OPM UPDATE ON INVESTIGATION TIMELINESS**

On 9 February 2016, OPM provided an update on the investigation timeliness for Industry awareness. The current OPM investigation inventory is 464.8K. In addition, inventory of fieldwork intensive cases continue to increase.

Current investigation timelines:

- SSBI – 230 days
- SSBI PR – 275 days
- Phase PR – 204 days
- T3 – 74 days

- T3R – 75 days

## **DSS KNOWLEDGE CENTER**

Beginning on Monday, March 28, 2016, DSS will deploy its new call center which is designed to be customer-centric, and provide efficient solutions. This new call center is replacing the current DSS Call Center and will be called the “Knowledge Center.” The current phone number will remain the same (888-282-7682).

The Knowledge Center uses an automated system, which offers comprehensive contact management capabilities with built-in queuing and interactive voice response. It will be deployed with “contact service queues” established across various organizations within DSS.

As part of these queues, the caller will be presented with a set of options to select which best describes their issue. Once the caller selects the desired option, the call will be routed either to the appropriate office and subject matter expert (SME) for resolution (normal business hours) or to the appropriate office’s voicemail box (after hours). The options are:

1. System Access Issues (ISFD, e-QIP, etc.)
2. Personnel Security Inquiries
3. Facility Clearance Inquiries
4. OBMS
5. CDSE / STEPP
6. International
7. Policy

DSS will continue to provide updates on the Knowledge Center through future VOI Newsletters and [www.dss.mil](http://www.dss.mil).

## **JOINT PERSONNEL ADJUDICATION SYSTEM (JPAS) ACCOUNT MANAGERS**

In the last two months, IS Reps have been contacting companies with JPAS non-compliance issues in an effort to ensure all cleared contractors are compliant with account management policy. This initiative focuses on administrative discrepancies (e.g., no JPAS account, user accounts without an account manager, single account manager, single user) that are considered critical vulnerabilities at Security Vulnerability Assessments. If you are a non-compliant company and are not already working with your IS Rep, please reach out to your IS Rep for assistance in becoming compliant with account management policy.

## **SECURITY EDUCATION AND TRAINING**

### **CDSE WEBSITE REFRESH**

The Center for Development of Security Excellence (CDSE) is excited to announce that our refreshed website is now available. Thanks to a new interface, visiting [www.cdse.edu](http://www.cdse.edu) now provides an improved experience for all users. New features include Popular Content, Common Questions, and our A-Z Index.

### **NEW CI JOB AID RELEASED**

CDSE has released the latest CI Awareness Job Aid: Industrial Base Technology List (IBTL). The IBTL identifies and defines critical U.S. defense technology and crosswalks all categories to the legacy Military Critical Technology List. Access the [job aid](#) today.

### **NEW SAP JOB AID RELEASED**

CDSE has released the Top Secret Control Officer (TSCO) job aid, which provides an overview of TSCO roles and responsibilities required by policy to assure the protection of National Security Information. Both Collateral and SAP requirements are covered in this overview. View the job aid [here](#).

### **EARN YOUR PHYSICAL SECURITY CERTIFICATION (PSC)**

Are you a physical security professional looking to test your knowledge and skill sets? The SPēD Certification Program Physical Security Certification is for you! Considered a “gateway” certification, holding the PSC gives you access to all other select SPēD certifications. Earn your PSC today! For more information, visit the [PSC Certification page](#).

### **REGISTER NOW FOR UPCOMING INDUSTRIAL SECURITY TRAINING**

Seats are still available for the following CDSE classes:

[“Getting Started Seminar for New FSOs,”](#) April 19 – 20 (Linthicum, MD)

[“Getting Started Seminar for New FSOs,”](#) May 16 – 17, 2016 (Savannah, GA)

[“Getting Started Seminar for New FSOs,”](#) May 19 – 20, 2016 (Huntsville, AL)

This course is open to FSOs and Assistant Facility Security Officers (AFSOs), Security Specialists, and anyone employed in the security environment (such as Human Resources, administrative assistants, program managers, and military members leaving Armed Service). Due to the expansion of the counterintelligence block, this course is now extended to two full days. A

prerequisite course titled “FSO Role in the NISP” is required for seminar registration and must have been completed after November 23, 2015.

If the minimum required attendance is not met within 30 days of the date of each course, CDSE may cancel the course. Don't delay; sign up today and take advantage of these great training opportunities, some right in your own backyard!

Thanks,  
ISR  
Defense Security Service