

The Defense Information System for Security (DISS) is replacing the Joint Personnel Adjudication System (JPAS). JPAS will transition to a read-only mode on March 15, 2021, and will be retired on March 31, 2021. All updates to eligibility, access, and visit data must be completed in DISS prior to March 15.

DEFENSE INFORMATION SYSTEM FOR SECURITY

DISS TRANSITION GUIDANCE

BY MARCH 15:

1

Ensure you have an active DISS account.

2

Review all SMO hierarchies.

3

Reconcile all subject data fields.

Additional Questions?

Contact Us:

DCSA Contact Center:

dcsa.ncr.nbis.mbx.contact-center@mail.mil

or 1-800-467-5526

Helpful Tips:

- **How to Request DISS User Account:** Work through your DISS account managers and send a PSSAR with required documentation to dcsa.dcsa-northern.dcsa-dvd.mbx.diss-provisioning@mail.mil.
- **How to Troubleshoot Owning Relationships:** If your SMO is missing an owning relationship of more than 500 subjects, send a list to the DCSA Contact Center email. The list should be encrypted and must contain Name, SSN, and owning SMO name.
- **Hierarchy Change Support:** Email the DCSA Contact Center to request assistance with DISS hierarchy change requests.
- **Updating Subject's Record:** Send an encrypted email to the DCSA Contact Center to request assistance with updating or validating subject records in DISS.
- **Subject Reconciliation:** JPAS and DISS operate differently, and data fields are not all one-to-one matches. Personnel security professionals should validate and correct all records in DISS associated with the data migration from JPAS. This requires reconciling all subjects within a SMO and making data updates as needed to the subject record in DISS, including Relationship, Eligibility, Access, and Visit data. Contact the DCSA Contact Center with any questions.
- **Industry Users:**
 - **Effective March 1, industry should begin using DISS to initiate investigation requests, submit incident reports, and manage all security matters.** This includes actions related to eligibility and access, security management (e.g., briefing, access indoctrination, and reporting), and visit authorizations.
 - **AFTER MARCH 15, 2021, INDUSTRY WILL NOT BE ABLE TO INITIATE A NEW REQUEST IN JPAS.**
 - Investigation requests initiated in JPAS must be submitted to Vetting Risk Operations Center (VROC) prior to March 31. VROC is taking all necessary actions to process all JPAS investigation requests by March 31.

