Secure Web Fingerprint Transaction (SWFT) System

Known Issues Using Chrome with SWFT

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Use of SWFT is only supported for the browser Internet Explorer (IE) 9 and above. If you use Google Chrome with SWFT you may encounter data display issues. The following is a list of the known issues you may encounter when you use Google Chrome together with SWFT version 6.2.

eFP is Left-Justified on the Biometric Uploader Screen in Chrome

When a user browses and opens an eFP to be added, the eFP is placed on the Biometric Uploader screen, but is placed to the left of the screen in Chrome. In IE, the uploaded eFP is centered and located under Browse. This is a display issue and does not impact the user's ability to add the eFP for uploading.

The SWFT Logout button does not close the application in Chrome

When a user clicks on the Logout button to logout of the SWFT application (without any tab open), the browser does not close, instead the screen returns to the SWFT Login page.

The user is able to get back into SWFT by clicking the back arrow at the top left corner of the screen without checking the acknowledgement button and clicking on Enter. The user is not required to enter their PIN to access the application. The user has to 'X' out the browser before it is completely closed.

The View Error Messages Window does not open if the user clicks on the question (?) mark when an eFP fails to upload.

When the user clicks on the question (?) mark for failed eFP, the View Error Messages window does not open to indicate why the upload failed.

Users are unable to Preview eFPs on the Biometric Uploader screen

When a user adds an eFP for upload, they are unable to Preview the eFP information on the Biometric Uploader screen. The Preview button does not work in Chrome for eFPs added or uploaded.

Reports are not displaying properly in Chrome

Generated reports are not displaying properly. When a user runs a report, there is a blue line across the top page of the report, with "For Official Use Only (FOUO)" notation. The blue line is in the middle of the data of the reports.

The Site/Organization Administrator Information does not display on the Scanner Registration page in Chrome.

The Site/Organization Administrator Information does not display on the Scanner Registration page with Chrome. Nothing happens when users click on the Site/Organization Administrator link when adding a new scanner or editing an existing scanner.

The "About SWFT v.N.N" Window does not popup in Chrome

When the Fingerprint Icon at the upper-right corner of the Web page is clicked, an "About SWFT v.N.N" popup window is displayed, (v.N.N equals the current SWFT version number, for example, v.6.2). The window contains a statement about the Privacy Act of 1974 and the version of SWFT. In Chrome, when a user clicks on the Fingerprint Icon, the "About SWFT" window does not display.

Secondly, the server the user is pointing to, (DMDC90, DMDC63 or DMDC62) does not display as it does in IE.