

## Overdue PR DQI FAQ

- 1. What is the purpose of this Data Quality Initiative (DQI)?**
  - The purpose of this DQI is to address cleared contractor personnel who are due for their reinvestigation and who have not been screened to determine their deferment status and eligibility for enrollment into Continuous Evaluation (CE).
- 2. When will this DQI run?**
  - The DQI is expected to run in Mid-May.
- 3. Who will be affected by this DQI?**
  - Any cleared contractor employee whose previous investigation in JPAS is out of scope based on their current clearance eligibility. For T5Rs this is six years from the date of last investigation (in accordance with January 2017 guidance), and ten years from the date of the last reinvestigation for T3Rs.
- 4. What if my employee is enrolled in Continuous Evaluation (CE), will they still be affected?**
  - Contractor employees whose investigation is out of scope and have been enrolled in CE for reasons other than deferred investigation will be targeted for this DQI. This includes those subjects that were enrolled via "Other" (e.g., random enrollment or enrollment by DoD Component request).
- 5. How can I confirm PR deferment status?**
  - To confirm PR deferment status, log into DISS and review the Continuous Evaluation section under the Basic Info tab. If the CE enrollment reason reflects "deferred", then the individual falls under PR Deferment. If you still have questions, you may contact VROC by submitting a Customer Service Request (CSR) via DISS, or email VROC at [dcsa.ncr.dcsa-dvd.mbx.askvroc@mail.mil](mailto:dcsa.ncr.dcsa-dvd.mbx.askvroc@mail.mil).
- 6. I got a message in JPAS instructing me to submit my employee for a periodic reinvestigation, what should I do?**
  - Security Managers who receive a message in JPAS should initiate their subject for a periodic reinvestigation within 30 days from the receipt of the message. If an employee no longer has a requirement to access classified information, please debrief the employee from access in JPAS. If the subject is no longer employed with your company, please debrief and enter the separation date and status in JPAS.
- 7. How will I know if any of my employees will be affected by this DQI?**
  - Organization JPAS users will receive a message in JPAS for specific employees that are overdue for their periodic reinvestigation. Users should initiate the periodic reinvestigation for their cleared employees within 30 days from the receipt of the message.
- 8. What if I already submitted a reinvestigation through another government agency?**

- If an investigation request has been submitted through Another Government Agency, please transmit a Customer Service Request (CSR) in DISS to DoD CAF providing information as to which Agency and when the request was submitted. If the subject is cleared through another agency, please submit a CSR – Reciprocity in DISS requesting the eligibility be updated. If you do not have a DISS account, please submit a JPAS RRU – Recertify to notify VROC of the information above.

**9. What if my subject is on a Medical Leave of Absence (MLOA) and will not be back to work within the 30 day window?**

- The subject should be debriefed from access and initiated for their investigation as soon as possible when they return.

**10. How can I best prepare for this DQI?**

- Security Managers should ensure that they have an active JPAS account, an active DISS account, and have access to the systems in order to review any messages pertaining to this DQI.

Instructions on how to request a JPAS account can be found here:

<https://psa.dmdc.osd.mil/psawebdocs/docPage.jsp?p=JPAS>

Instructions on how to request a DISS account can be found here: <https://psa-pki.dmdc.osd.mil/psawebdocs/docPage.jsp?p=DISS>

If you have a JPAS account, but it's currently locked, please contact the DMDC Contact Center at (800) 467-5526 to have them unlock your account.

If you have a DISS account, but it's currently locked, please contact the DISS Provisioning Team at [dcsa.dcsa-northern.dcsa-dvd.mbx.diss-provisioning@mail.mil](mailto:dcsa.dcsa-northern.dcsa-dvd.mbx.diss-provisioning@mail.mil)