Federal Investigations Notice

Notice No. 18-03  Date: 06/08/2018

Subject: Updated Incident Response Points of Contact for National Background Investigations Bureau Agreements

The National Background Investigations Bureau (NBIB) would like to notify NBIB's customer agencies with Memorandums of Understanding, Interconnection Security Agreements, Interconnection Control Documents, or any other technical agreement, that the contact information for Information Security Incidents involving U.S. Office of Personnel Management (OPM), NBIB investigations data has been updated. Please use the below contact information for any instances that your agreement tells you to contact the OPM Situation Room. Future agreements will include this updated contact information; however, in the interim all agreements remain valid until superseded or purposely terminated in accordance with the specific agreement language.

Upon discovery of an Information Security Incident involving NBIB investigative data or systems, immediately notify:

**OPM Security Monitoring Center (SMC)**  
CyberSolutions@opm.gov  
(844) 377-6109

Charles S. Phalen, Jr.  
Director  
National Background Investigations Bureau

Inquiries:  NBIB Communications & Customer Service, 724-794-5612  
Distribution:  All Agency SOI and SON offices  
Expiration:  When superseded